

Global Flexible Office Sentiment Survey Regional Highlights



% contract occupancy pre-COVID-19



Expected % contract occupancy at the end of August



% of enquiries vs a normal month



% of members who have asked for rent relief



% of members who have not renewed their contracts



% building occupancy

Europe

Upper quartile	95	80	70	43	20	65
Average	83	68	46	24	14	41
Lower quartile	80	60	18	0	5	20

North America

Upper quartile	95	66	56	65	40	43
Average	80	49	37	39	28	26
Lower quartile	76	41	18	13	5	9

Global

Upper quartile	95	79	63	50	25	65
Average	81	64	44	27	17	40
Lower quartile	78	50	19	0	5	15

Sentiment of flexible office providers towards the sector over the next 3 months

	Very Pessimistic	Pessimistic	Undecided	Optimistic	Very Optimistic
Europe	6%	19%	31%	40%	4%
North America	6%	41%	24%	24%	6%
Global	5%	24%	30%	36%	4%

Sentiment of flexible office providers towards the sector over the next 12 months

	Very Pessimistic	Pessimistic	Undecided	Optimistic	Very Optimistic
Europe	3%	4%	7%	72%	13%
North America	0%	6%	33%	33%	28%
Global	2%	4%	14%	64%	15%