## <> BankOZK

MANAGEMENT COMMENTS FOR THE SECOND QUARTER \& FIRST SIX MONTHS OF 2024

JULY 17, 2024

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## MANAGEMENT COMMENTS FOR THE SECOND QUARTER OF 2024

We are pleased to report our second quarter 2024 results, which once again include numerous record achievements. Highlights include:

- Net Income \& Earnings Per Share. Net income available to common stockholders for the quarter just ended was a record \$173.5 million and diluted earnings per common share ("EPS") were a record \$1.52, increases of $3.3 \%$ and $3.4 \%$, respectively, compared to the second quarter of 2023.
- Pre-tax Pre-provision Net Revenue ${ }^{1}$ ("PPNR"). PPNR for the quarter just ended was a record \$279.3 million, an increase of $7.7 \%$ compared to the second quarter of 2023.
- Net Interest Income. Net interest income for the quarter just ended was a record $\$ 388.0$ million, an increase of $8.7 \%$ compared to the second quarter of 2023.
- Loans. Total loans outstanding grew to a record \$28.67 billion, increasing \$0.64 billion, or $2.3 \%$ not annualized, in the quarter just ended. This growth was achieved even though Real Estate Specialties Group ("RESG") loan repayments in the quarter just ended were $\$ 1.84$ billion, its second largest ever.
- Deposits. Deposits grew to a record $\$ 29.94$ billion, increasing $\$ 0.54$ billion, or $1.8 \%$ not annualized, in the quarter just ended.
- Liquidity. We maintained robust available primary and secondary sources of liquidity which increased to \$12.7 billion.
- Asset Quality. Our annualized net charge-off ratio for total loans was $0.17 \%$ for the quarter just ended. Nonperforming non-purchased loans to total non-purchased loans and nonperforming assets to total assets $^{2}$ were $0.28 \%$ and $0.41 \%$, respectively, at June 30, 2024.
- Return on Average Assets ("ROAA") and ACL Build. We achieved an annualized ROAA of $1.92 \%$ in the quarter, while prudently building our Allowance for Credit Losses ("ACL") by a net $\$ 37.2$ million.
- Efficiency Ratio. Our efficiency ratio in the quarter just ended was 32.7\%.
- Capital. At June 30, 2024, our ratios of total common stockholders' equity to total assets and total tangible common stockholders' equity ${ }^{1}$ to tangible assets were $13.76 \%$ and $12.19 \%$, respectively, and our book value and tangible book value ${ }^{1}$ per common share were $\$ 44.67$ and $\$ 38.85$, respectively, increases of $\$ 5.16$ and $\$ 5.18$, respectively, over the last four quarters.
- Dividends. We recently increased our dividend on our common stock for the $56^{\text {th }}$ consecutive quarter.
- Stock Repurchase Program. Our Board of Directors recently approved a $\$ 200$ million stock repurchase program.

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## Profitability and Earnings Metrics

Net income available to common stockholders for the second quarter of 2024 was a record $\$ 173.5$ million, a 3.3\% increase from $\$ 167.9$ million for the second quarter of 2023. For the first six months of 2024, net income available to common stockholders was $\$ 345.0$ million, a $3.4 \%$ increase from $\$ 333.8$ million for the first six months of 2023.

EPS for the second quarter of 2024 were a record $\$ 1.52$, a $3.4 \%$ increase from $\$ 1.47$ for the second quarter of 2023. EPS for the first six months of 2024 were $\$ 3.03$, a $5.2 \%$ increase from $\$ 2.88$ for the first six months of 2023.

PPNR for the second quarter of 2024 was a record $\$ 279.3$ million, a $7.7 \%$ increase from $\$ 259.5$ million for the second quarter of 2023. For the first six months of 2024, PPNR was $\$ 552.0$ million, a $9.1 \%$ increase from $\$ 505.9$ million for the first six months of 2023.

Our annualized ROAA for the second quarter of 2024 was $1.92 \%$ compared to $2.27 \%$ for the second quarter of 2023. Our annualized ROAA for the first six months of 2024 was $1.94 \%$ compared to $2.34 \%$ for the first six months of 2023.

Our annualized returns on average common stockholders' equity ("ROACE") and average tangible common stockholders' equity ${ }^{3}$ ("ROATCE") for the second quarter of 2024 were $13.98 \%$ and $16.11 \%$, respectively, compared to $15.14 \%$ and $17.78 \%$, respectively, for the second quarter of 2023. Our annualized ROACE and ROATCE for the first six months of 2024 were $14.07 \%$ and $16.24 \%$, respectively, compared to $15.19 \%$ and $17.86 \%$, respectively, for the first six months of 2023.

[^1]
## Net Interest Income

Our net interest income for the second quarter of 2024 was $\$ 388.0$ million, our eighth consecutive quarterly record and an $8.7 \%$ increase from $\$ 356.8$ million for the second quarter of 2023, as shown in Figure 1. Our net interest income for the first six months of 2024 was $\$ 764.9$ million, a $9.0 \%$ increase from $\$ 701.7$ million for the first six months of 2023.

In the quarter just ended, our growth in average earning assets more than offset the impact of the three basis point decrease in our net interest margin. In the remainder of 2024, we expect further growth in average earning assets and some further decrease in net interest margin, with the interplay between these two metrics, along with Fed interest rate decisions, primarily determining whether net interest income increases or decreases in each quarter from the record level achieved in the quarter just ended.

Figure 1: Quarterly Net Interest Income


## Earning Assets

Our total loans at June 30, 2024 were a record $\$ 28.67$ billion, having increased $\$ 0.64$ billion, or $2.3 \%$ not annualized, from March 31, 2024 and $\$ 2.21$ billion, or $8.4 \%$ not annualized, from December 31, 2023, as illustrated in Figure 2.

While we expect continued good loan growth in the remainder of 2024, we believe that loan growth for the full year of 2024 will likely be less than the $\$ 5.68$ billion achieved in 2023. Loan growth may vary significantly from quarter to quarter and may be impacted by interest rates, economic conditions, competition or other factors.

Figure 2: Total Loan Balances and Yields


In the second quarter of 2024, our yield on total loans was $8.76 \%$, an increase of 32 basis points ("bps") from the second quarter of 2023 and an increase of six bps from the first quarter of 2024. During the quarter just ended, the increased level of RESG loan repayments contributed to higher than usual fees which benefitted our yield on total loans. In the first six months of 2024, our yield on total loans was $8.73 \%$, an increase of 47 bps from the first six months of 2023.

## Non-purchased Loans

Non-purchased loans, which are all loans excluding the remaining loans from acquisitions, accounted for $84.3 \%$ of our average earning assets in the quarter just ended. As illustrated in Figure 3, non-purchased loans were a record $\$ 28.46$ billion at June 30, 2024, having increased $\$ 0.67$ billion, or $2.4 \%$ not annualized, from March 31, 2024, and $\$ 2.26$ billion, or $8.6 \%$ not annualized, from December 31, 2023.

Figure 3: Non-purchased Loan Balances and Yields


In the second quarter of 2024, our yield on non-purchased loans was $8.76 \%$, an increase of 29 bps from the second quarter of 2023 and five bps from the first quarter of 2024. In the first six months of 2024, our yield on nonpurchased loans was 8.74\%, an increase of 46 bps from the first six months of 2023.

Figures 4 and 5 reflect the mix in our non-purchased loan growth in the second quarter and first six months of 2024. Reflecting our ongoing focus on greater portfolio diversification, Indirect RV \& Marine and Corporate \& Institutional Banking ("CIB"), collectively, contributed $\$ 0.56$ billion to non-purchased loan growth in the quarter just ended, while RESG grew just $\$ 0.20$ billion as a result of a high level of repayments.

Figure 4: Non-purchased Loan Growth - 2Q24 (\$ million)


Figure 5: Non-purchased Loan Growth - 6M24 (\$ millions)


We want to continue to grow our RESG portfolio while also achieving greater portfolio diversification through growth in our CIB, Indirect RV \& Marine and Community Banking portfolios. As seen in the quarter just ended, we have good momentum with these other lending teams, which we expect to contribute meaningfully to future growth and diversification, especially in 2025 and 2026 when RESG is likely to have elevated levels of repayments. This "growth, growth and diversification" strategy is intended to capitalize on RESG's unique strengths and expertise, while also enhancing portfolio diversification.

Even as our outstanding balance of RESG loans has reached record levels, RESG's percentage of our non-purchased loans has declined from its historical peak of $70 \%$ to $64 \%$ as of June 30, 2024, as illustrated in Figure 6.

Figure 6: Non-purchased Loan Composition


As reflected in Figures 7 and 8, RESG's funded balance of non-purchased loans increased $\$ 0.21$ billion and $\$ 1.40$ billion during the second quarter and first six months of 2024, respectively.

Figure 7: Activity in RESG Funded Balances - 2 Q24 (\$ billions)


Figure 8: Activity in RESG Funded Balances - 6M24 (\$ billions)


As shown in Figure 9, RESG loan originations were \$1.60 billion in the quarter just ended and $\$ 3.18$ billion for the first six months of 2024. Our sponsors continue to identify new projects which make compelling economic sense, despite the obvious headwinds from higher-for-longer rates and economic uncertainties.

We are maintaining our guidance that RESG origination volume in 2024 is expected to be more or less in line with the $\$ 7.22$ billion achieved during 2023. Of course, our

Figure 9: RESG Quarterly Loan Originations (\$ billions)

|  | Q1 | Q2 | Q3 | Q4 | Total $^{*}$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| FY2019 | $\$ 1.86$ | $\$ 1.15$ | $\$ 2.03$ | $\$ 1.44$ | $\$ 6.48$ |
| FY2020 | $\$ 1.76$ | $\$ 1.67$ | $\$ 1.40$ | $\$ 1.77$ | $\$ 6.59$ |
| FY2021 | $\$ 1.28$ | $\$ 1.46$ | $\$ 2.21$ | $\$ 2.99$ | $\$ 7.94$ |
| FY2022 | $\$ 3.14$ | $\$ 3.53$ | $\$ 4.35$ | $\$ 2.81$ | $\$ 13.82$ |
| FY2023 | $\$ 1.81$ | $\$ 1.41$ | $\$ 1.95$ | $\$ 2.05$ | $\$ 7.22$ |
| FY2024 | $\$ 1.58$ | $\$ 1.60$ |  |  | $\$ 3.18$ |
| *6M24 Not Annualized |  |  |  |  |  | $\$ 3.18$ billion of RESG originations during the first half of 2024 suggest that "less" may be somewhat more likely than "more." Origination volume may vary significantly from quarter to quarter and may be impacted by interest rates, economic conditions, competition or other factors.

As shown in Figure 10, RESG's loan repayments and other activity were $\$ 1.84$ billion in the quarter just ended and $\$ 2.63$ billion for the first six months of 2024. Repayments accelerated during the quarter just ended, including the payoffs of our largest ever loans in New York ( $\$ 840$ million total maximum commitment with a funded balance of \$511 million) and Chicago ( $\$ 475$ million total maximum commitment with a funded balance of $\$ 376$ million).

The $\$ 1.84$ billion in RESG repayments represented the

Figure 10: RESG Quarterly Loan Repayments \& Other Activity
(\$ billions)

|  | Q1 | Q2 | Q3 | Q4 | Total $^{*}$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| FY2019 | $\$ 1.13$ | $\$ 1.54$ | $\$ 1.34$ | $\$ 1.66$ | $\$ 5.67$ |
| FY2020 | $\$ 1.00$ | $\$ 0.69$ | $\$ 0.65$ | $\$ 1.19$ | $\$ 3.54$ |
| FY2021 | $\$ 1.48$ | $\$ 1.68$ | $\$ 1.34$ | $\$ 1.72$ | $\$ 6.22$ |
| FY2022 | $\$ 1.31$ | $\$ 2.34$ | $\$ 1.28$ | $\$ 0.72$ | $\$ 5.65$ |
| FY2023 | $\$ 0.91$ | $\$ 1.03$ | $\$ 1.10$ | $\$ 0.97$ | $\$ 4.01$ |
| FY2024 | $\$ 0.79$ | $\$ 1.84$ |  |  | $\$ 2.63$ |
| *6M24 Not Annualized |  |  |  |  |  | funded balances repaid in the quarter. In the aggregate, such repayments also included $\$ 0.39$ billion in unfunded balances, resulting in $\$ 2.23$ billion of total RESG commitments being "repaid" in the quarter. Historically, roughly $15 \%$ of RESG loan commitments, on average, are never advanced due to unused cost and contingency components and the timing of loan repayments.

Sponsors continue to carefully monitor interest rates and refinance market conditions to determine when to move projects from our financing to bridge or permanent loans. Lower interest rates, whenever they occur, should tend to encourage that movement. RESG loan repayments may vary substantially from quarter to quarter and may have an outsized impact on our outstanding loan balances in one or more quarters.

Figure 11 illustrates the cadence of RESG loan originations and repayments. It shows the amount of each year's originations which have been repaid and which remain as outstanding commitments, both funded and unfunded, as of June 30, 2024.

Figure 11: RESG Origination and Repayment Trends by Year of Origination (Total Commitment)


* Amounts repaid and total annual originations are not shown for pre-2016 originations.

The loan-to-value ("LTV") metrics on each of the 338 individual loans within the RESG portfolio as of June 30, 2024, are illustrated in Figure 12. The significant protection provided by RESG's conservative loan-to-cost ("LTC") and LTV metrics is always important, and especially so in the current macroeconomic environment. Assuming every RESG loan is fully funded, the weighted average LTC for the RESG portfolio was $51 \%$, and the weighted average LTV was $42 \%$, as of June 30 , 2024. RESG collateral valuations are supported by the fact that the majority of RESG loans are for new construction, which provides a distinct competitive advantage compared to older, less desirable properties.

RESG's one substandard nonaccrual loan and four substandard accrual loans are pointed out in Figure 12 and additional information on each of those five loans is provided following Figure 12.

Figure 12: RESG Portfolio by LTV \& Origination Date (As of June 30, 2024)
Bubble Size Reflects Total Funded and Unfunded Commitment Amount


[^2]LTV ratios assume all loans are fully funded. LTV data based on most recent appraisals and utilizing, in most cases, "as stabilized" values for income producing properties.

At March 31, 2024, the RESG portfolio had three substandard-rated credits with an aggregate funded balance of $\$ 181.1$ million, which balances collectively decreased $\$ 11.7$ million to $\$ 169.4$ million at June 30,2024 . Those are as follows:

- Development near Lake Tahoe ( $\$ 32.3$ million funded; $\$ 11.1$ million unfunded at $6 / 30 / 24$ ). This credit is a development / construction revolver and has been substandard accrual since 2019. During the quarter just ended, the sponsor made significant progress toward the ultimate resolution of this credit by selling the club amenities, resulting in an $\$ 11.1$ million permanent reduction in our commitment to the current $\$ 43.4$ million. Our LTV is $89 \%$ based on a September 2023 appraisal and our ACL allocation for this credit is $\$ 9.4$ million.
- Chicago land (\$128.0 million, fully funded). This credit was downgraded to special mention in the third quarter of 2023 and to substandard accrual in the fourth quarter of 2023. In March 2024 the sponsor contributed $\$ 8.0$ million of additional equity into the cash reserve for this loan to obtain a maturity extension to October 2024. Based on a June 2024 appraisal, the LTV increased to 107\%. The remaining $\$ 5.5$ million of that cash reserve as of June 30, 2024 is not included in the LTV calculation. Our ACL allocation for this credit is $\$ 37.6$ million. The sponsor continues to actively pursue recapitalization of this project.
- Seattle office - South Lake Union submarket. During the quarter just ended, this previously substandard non-accrual loan was transferred to foreclosed assets. As of March 31, 2024, this credit had a $\$ 12.7$ million carrying value, which was reduced during the quarter just ended by $\$ 1.2$ million from liquidation of additional collateral, $\$ 0.4$ million from interest rate cap proceeds, and $\$ 2.0$ million pursuant to the debt service and carry guaranty and other sponsor obligations, all resulting in a current balance in foreclosed assets of $\$ 9.1$ million. The October 2023 "as-is" appraised value of this property was $\$ 14.1$ million, resulting in a current carrying value of $65 \%$ of that appraised value. For years we have discussed that our "defensive" loan structures are important risk mitigants in RESG loans. The multiple sources of repayment collected on this credit during the quarter just ended demonstrate some of the elements often included in our loan structures.

As reflected later in Figures 31 to 35, our various asset quality ratios for the quarter just ended continued to perform well compared to the industry. Credit migrations to classified status within the RESG portfolio continued to be reasonably well contained as we downgraded three small RESG office credits to substandard during the quarter just ended. At June 30, 2024, all of these credits were current (two were on accrual status and one was on non-accrual status), and the three had an aggregate $\$ 94.4$ million funded balance (after a $\$ 9.3$ million charge-off on the non-accrual credit) and an aggregate $\$ 39.5$ million unfunded balance, of which $\$ 32.0$ million is for "good news" funding for tenant improvement and leasing costs ("TI/LC"). The sponsors on these projects continue to be actively engaged in pursuit of positive outcomes, including leasing. If needed, we have some limited credit support from debt service and carry guarantees and other provisions. These credits are summarized below.

| (\$ millions) <br> MSA / <br> Submarket | Property Type | Total Loan Commitment | Outstanding Balance | Unfunded | "Good News" TI/LC Included in Unfunded | ACL <br> Reserve | Sponsor / <br> Capital <br> Partner Investment to Date | LTV <br> (As-Stabilized with Loan Fully Funded) | Appraisal Date |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Substandard Accrual |  |  |  |  |  |  |  |  |  |
| Seattle, WA / <br> Pioneer Square | Office | \$ 72.5 | \$ 55.0 | \$ 17.5 | \$ 13.1 | \$ 11.7 | \$ 48.5 | 86\% | Dec. '23 |
| Boston, MA / Financial District | Office | 22.5 | 17.8 | 4.7 | 4.1 | 6.0 | 15.7 | 126\% | May '24 |
| Substandard Non-accrual |  |  |  |  |  |  |  |  |  |
| Los Angeles, CA / Arts District | Office | 38.9 * | 21.6 * | 17.3 | 14.8 | - | 46.3 | 80\% ** | May '24 |

*Total loan commitment and outstanding balance are net of $\$ 9.3$ million charge-off during the quarter just ended.
** Outstanding balance is $80 \%$ of the "as-is" appraised value.

Over the past eight quarters, we have seen a reasonably well-contained migration of risk ratings reflecting prolonged stress on some projects and some sponsors caused by Fed interest rate increases, increases in capitalization rates, decreases in appraised values, and higher-for-longer interest rates, among other factors. Of course, the cumulative $\$ 274$ million increase in our ACL over the last eight quarters, as shown later in Figure 30, reflects a prudent response to this credit migration.

As we have said previously, with occasional exceptions, we expect most RESG sponsors will continue to support their properties, if needed, through times of economic stress until business or economic conditions and property performance normalize. We have seen many examples of this over the last eight quarters as sponsors, along with their capital partners, have taken actions to support their projects, including making unscheduled principal paydowns and replenishing carry and other reserves. This strong sponsor support is one of the reasons we have had relatively few RESG substandard credits and even fewer nonaccrual credits or foreclosed assets.

Additionally, the RESG portfolio's low weighted average LTC (51\% on average) gives our sponsors and their capital partners great motivation to defend their substantial investment ( $49 \%$ on average). We often receive principal paydowns in connection with loan extensions or modifications which help maintain our LTVs at favorable levels. Such principal paydowns are an important indication of sponsors' / capital partners' support. Our low leverage also mitigates our loss exposure in the event that sponsors / capital partners do not defend their investment.

As of June 30, 2024, RESG had obtained appraisals dated within the last 12 months on 135 loans. This included new appraisals for 68 loans with a total commitment of $\$ 5.22$ billion and appraisals for 67 newly originated loans with a total commitment of $\$ 7.18$ billion. Including loans that have been subsequently paid off, RESG obtained new appraisals for 86 loans in the past twelve months with LTVs little changed (plus or minus $10 \%$ ) for 66 loans, decreasing more than $10 \%$ for one loan, and increasing more than $10 \%$ for 19 loans.

During the second quarter of 2024, RESG obtained new appraisals for 26 loans with a total commitment of $\$ 1.63$ billion, including a significant number of office loans. Figure 13 shows the resulting changes in LTV as compared to the LTV based on the previous appraised value and the previous total loan commitment for each of these loans. LTVs were little changed (plus or minus $10 \%$ ) for 15 loans and LTVs increased more than 10\% for 11 loans. The five loans shown in Figure 13 with new LTVs of $80 \%$ or higher are also identified in Figure 12 above as substandard nonaccrual, substandard accrual or special mention.

Figure 13: Appraisals Obtained in 2Q24 (\$ in millions)

| Property <br> Type | Total Commitment | Previous LTV | $\begin{aligned} & \text { LTV @ } \\ & \text { 6/30/24 } \end{aligned}$ | $\begin{aligned} & \Delta \text { in } \\ & \text { LTV } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: |
| Office | \$ 23 | 56.1\% | 126.4\% | 70.3\% |
| Multifamily | 130 | 51.3\% | 106.6\% | 55.3\% |
| Office | 65 | 48.3\% | 88.2\% | 39.9\% |
| Office | 103 | 42.8\% | 67.4\% | 24.6\% |
| Office | 22 | 50.0\% | 69.3\% | 19.3\% |
| Office | 44 | 33.2\% | 51.5\% | 18.3\% |
| Office | 21 | 56.1\% | 74.2\% | 18.1\% |
| Office | 39 | 62.2\% | 80.0\% * | 17.8\% |
| Mixed Use | 127 | 47.5\% | 65.3\% | 17.7\% |
| Land | 128 | 95.0\% | 107.5\% | 12.4\% |
| Office | 28 | 36.7\% | 47.5\% | 10.7\% |
| Mixed Use | 96 | 46.5\% | 55.5\% | 9.0\% |
| Office | 20 | 57.9\% | 65.8\% | 7.9\% |
| Office | 70 | 47.6\% | 55.1\% | 7.5\% |
| Office | 78 | 31.5\% | 36.6\% | 5.0\% |
| Land | 106 | 55.0\% | 58.8\% | 3.8\% |
| Life Science | 95 | 48.4\% | 51.4\% | 3.0\% |
| Land | 33 | 30.4\% | 32.8\% | 2.4\% |
| Industrial | 71 | 50.9\% | 50.3\% | -0.6\% |
| Land | 26 | 22.7\% | 21.7\% | -1.0\% |
| Multifamily | 51 | 48.7\% | 47.6\% | -1.1\% |
| Land | 35 | 48.8\% | 46.4\% | -2.4\% |
| Land | 110 | 34.1\% | 31.6\% | -2.4\% |
| Multifamily | 42 | 48.1\% | 44.5\% | -3.6\% |
| Multifamily | 40 | 45.2\% | 38.2\% | -7.1\% |
| Land | 25 | 54.9\% | 45.0\% | -9.9\% |

## San Diego Life Science Project

Recently, there has been discussion regarding our largest loan (\$915 million total commitment) collateralized by a 1.67 million square foot, five-building San Diego life science project with retail and office components. To correct certain inaccurate information communicated by others, we filed a Form 8-K on May 30, 2024.

This loan was originated in August 2022 with a four-year initial term maturing August 2026 and two one-year extension options. At origination, the LTV was $38.9 \%$, assuming a fully funded loan and the "as-stabilized" value from the July 2022 appraisal.

This credit is performing, current and on accrual status, and at June 30, 2024 had a $\$ 569$ million funded balance and a $\$ 346$ million unfunded balance, the majority of which is for "good news" TI/LC funding.

The sponsor and capital partners have continued to demonstrate their commitment to the project. The sponsor has secured multiple retail leases and reports to be actively engaged in lease negotiations and discussions with life science and office prospects as well as additional retail prospects. Further, during the quarter just ended, as part of a previously scheduled replenishment of reserves, the sponsor and capital partners contributed an additional \$87 million to the interest, carry and leasing reserves held by the Bank.

This $\$ 87$ million additional capital contribution brings the sponsor's and capital partners' aggregate capital commitment to date to approximately $\$ 1.027$ billion and should carry the project into 2026. Based on this additional capital, our LTC, assuming a fully funded loan, is now approximately $47.1 \%$. As part of that capital contribution, and in anticipation of a longer than originally expected leasing cycle, sponsor and capital partners negotiated an additional two-year extension option, subject to qualifying parameters and customary fees.

The sponsor's and capital partners' recent actions are indicative of their caliber, financial capacity and commitment. As we said in the Form 8-K, we are confident in the project based on the excellent location, high quality construction, experienced sponsorship and strong capital partners. Accordingly, we do not anticipate providing further updates on this pass rated credit.

Figure 14 shows the product type diversification within the RESG portfolio.

Figure 14: RESG Portfolio Diversification by Product Type (As of June 30, 2024)


[^3]Figure 15 shows RESG's total commitments in each geographic area in which it currently has loans, reflecting the national scope and significant geographic diversification in RESG's business.

Figure 15: RESG Portfolio Diversification - All Geographies (As of June 30, 2024)


As shown above, the Miami-area MSA has become RESG's largest market. We have been one of the most active lenders there since 2012. The Miami area has experienced excellent growth, and we expect it will continue to be an area of significant opportunity for us. A detailed overview of RESG's Miami-area MSA portfolio is illustrated in Figure 16.

Figure 16: RESG Miami-area MSA Portfolio Diversification by Product Type (As of June 30, 2024)


* LTC and LTV ratios are weighted averages and assume all loans are fully funded. LTV data based on most recent appraisals and utilizing, in most cases, "as stabilized" values for income producing properties.
** Mixed use projects contain multiple property types, none of which individually contribute $75 \%$ or more of the project value.

Condos are our largest property type in the market. At June 30, 2024, we had 14 condo loans with a total commitment of $\$ 2.47$ billion, a weighted average LTC of $45.9 \%$ and a weighted average LTV of $39.1 \%$. Significantly, 11 of the 14 loans have presales sufficient to fully repay our loan (or, in one case, the loan amount allocated to the condo units). The three remaining loans have presales, on average, equal to about $85 \%$ of the amount needed to fully repay the loans.

We continue to find opportunities to originate high-quality, low leverage loans to strong sponsors on marquee assets in this market. For example, our largest loan originated in the quarter just ended was a $\$ 425$ million loan on the to-be-constructed luxury Waldorf Astoria condo / hotel project, which also includes small amounts of office and retail space. This project exemplifies our conservative and disciplined lending strategies as illustrated by:

- Low loan leverage $-41.9 \%$ LTC and $32.0 \%$ LTV, assuming the loan is fully funded; and
- Significant pre-sales - Condo pre-sales are sufficient to fully repay our loan. Moreover, the hotel, office and retail space are also all pre-sold.

The RESG portfolio includes loans of many different sizes. The stratification of the RESG portfolio by commitment size is reflected in Figure 17.

Figure 17: RESG Portfolio Stratification by Loan Size - Total Commitment (As of June 30, 2024)
(\$ millions)

| Tranche | No. of Loans | Funded |  | Total Funded <br> \& Unfunded |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| \$0-\$125mm | 252 | \$ | 8,401 | \$ | 14,394 |
| \$125+ mm - \$250mm | 62 |  | 5,589 |  | 10,806 |
| \$250+mm - \$ 375 mm | 16 |  | 1,667 |  | 4,658 |
| \$375+mm - \$500mm | 6 |  | 1,714 |  | 2,530 |
| \$500+ mm | 2 |  | 943 |  | 1,490 |
| Total | 338 | \$ | 18,316 | \$ | 33,877 |


\% of Total Commitment

* Weighted average; assumes all loans are fully funded; calculation based on total commitment by tranche as a \% of total cost and total appraised value of loans within each tranche. LTV data based on most recent appraisals and utilizing, in most cases, "as stabilized" values for income producing properties.

Indirect RV \& Marine lending is a nationwide business which accounted for $12 \%$ of the funded balance of nonpurchased loans as of June 30, 2024. Our objective is to maintain this portfolio within a range of $10 \%$ to $15 \%$ of our total loans. As of June 30, 2024, the non-purchased indirect portfolio had a 30+ day delinquency ratio of $0.23 \%$. For the second quarter and first six months of 2024 , our annualized net charge-off ratio for the nonpurchased indirect portfolio was $0.29 \%$ and $0.26 \%$, respectively. Figure 18 provides additional details regarding this portfolio.

Figure 18: Indirect RV \& Marine Non-purchased Loan Balances


| RV Portfolio at 6/30/24 |  |  |  |
| :---: | :---: | :---: | :---: |
| Loan Size | Total \# | \$ thousands |  |
| \$1 million + | 3 | \$ | 3,864 |
| \$750k - \$999k | 3 |  | 2,502 |
| \$250k - \$749k | 784 |  | 245,902 |
| \$50k-\$249k | 11,651 |  | 1,324,540 |
| < \$50k | 6,052 |  | 169,906 |
| Total | 18,493 | \$ | 1,746,714 |
| Marine Portfolio at 6/30/24 |  |  |  |
| Loan Size | Total \# | \$ thousands |  |
| \$1 million + | 69 | \$ | 139,730 |
| \$750k - \$999k | 69 |  | 59,839 |
| \$250k - \$749k | 962 |  | 354,640 |
| \$50k-\$249k | 7,633 |  | 916,948 |
| < \$50k | 3,343 |  | 101,725 |
| Total | 12,076 | \$ | 1,572,882 |

Community Banking accounted for $17 \%$ of the funded balance of non-purchased loans as of June 30, 2024, and included consumer and small business loans, business banking loans, loans originated by our commercial (generalist) lenders, and loans originated by our specialty lending teams in Community Banking, which included our government guaranteed ("GGL"), agricultural (including poultry), business aviation, affordable housing, middle market CRE ("MMCRE") and homebuilder finance lending teams.

Figure 19: Community Banking Loan Composition


Corporate and Institutional Banking ("CIB") accounted for 7\% of the funded balance of non-purchased loans as of June 30, 2024, and included loans from Asset Based Lending Group ("ABLG"), Fund Finance, Equipment Finance \& Capital Solutions ("EFCS") and Corporate Banking \& Sponsor Finance ("CBSF").

Figure 20: CIB Loan Composition


## Unfunded Balances of Loans Already Closed

The changes in the unfunded balance of our loans already closed for the second quarter and first six months of 2024 are reflected in Figures 21 and 22, respectively.

At June 30, 2024, RESG's percentage of the unfunded balance of loans already closed decreased to $78 \%$ from $81 \%$ at December 31, 2023. Collectively, Community Banking at $8 \%$ and CIB at $14 \%$ have increased over the last two quarters, reflecting our trend toward greater portfolio diversification. This reflects the strategic "handoff" we have targeted in which CIB, Indirect RV \& Marine and Community Banking should take the mantle as larger contributors to portfolio growth just as RESG is expected to have continued elevated loan repayments, especially in 2025.

Figure 21: Activity in Unfunded Balances - 2 Q24 (\$ millions)


Figure 22: Activity in Unfunded Balances - 6M24 (\$ millions)


## Purchased Loans

Purchased loans, which are the steadily decreasing balance of loans remaining from acquisitions, accounted for just $0.7 \%$ of our average earning assets in the quarter just ended. Figure 23 shows recent purchased loan portfolio trends.

Figure 23: Purchased Loan Balances and Yields


## Investment Securities Portfolio

As illustrated in Figure 24, at June 30, 2024, our investment securities portfolio was $\$ 2.98$ billion, a decrease of $\$ 0.09$ billion, or $2.9 \%$ not annualized, from March 31, 2024, and $\$ 0.26$ billion, or $8.1 \%$ not annualized, from December 31, 2023. In the quarter just ended, our investment portfolio yield on a fully taxable equivalent basis was $3.05 \%$, an increase of 12 bps from the first quarter of 2024 and 49 bps from the second quarter of 2023.

Figure 24: Investment Securities Portfolio Balances and Yields

*Effective duration and convexity data as of the end of each respective quarter.

We have no investment securities categorized as held-to-maturity. We have long believed that holding our securities as available-for-sale or trading provides us maximum liquidity and flexibility to manage our balance sheet, while most accurately reflecting our financial position. Thus, we have no unrecognized mark-to-market adjustments on securities.

Our investment securities portfolio comprises a relatively low percentage of our total assets, and, as shown above, had a short effective duration of 3.74 years as of quarter end, providing us cash flow to reinvest or otherwise redeploy. Principal cash flow from maturities and other principal repayments in the third quarter of 2024 is expected to be approximately $\$ 0.16$ billion, or about $5.5 \%$ of the portfolio. Cumulative principal cash flow for the next four quarters through June 30, 2025 is expected to be approximately $\$ 1.08$ billion, or about $36.0 \%$ of the portfolio.

We may increase or decrease our investment securities portfolio in future quarters based on changes in our liquidity position, prevailing market conditions and other factors.

## Deposits and Liquidity

In recent years, we have worked to improve the mix and quality of our deposit base by focusing significant efforts on growing our core relationships. This groundwork has been very helpful in the current environment, allowing us to continue to grow deposits even as many banks have seen deposit outflows. Like many in the industry, we have seen a shift in the mix of deposits away from non-interest bearing and lower cost deposits to more time deposits as many customers have been taking advantage of increases in time deposit rates.

During the quarter just ended, our deposits grew to a record $\$ 29.94$ billion, increasing $\$ 0.54$ billion, or $1.8 \%$ not annualized. Over the first six months of 2024, our deposits increased $\$ 2.54$ billion, or $9.3 \%$ not annualized, compared to December 31, 2023.

Most of our deposits are generated through our network of 230 retail branches in Arkansas, Georgia, Florida, North Carolina, Texas and now Tennessee, where we opened our first retail branch on July $8^{\text {th }}$. Because of the substantial "retail" nature of our deposit base, $80 \%$ of our deposits are either insured ( $65 \%$ at June 30,2024 ) or, in the case of public funds and certain other deposits, collateralized ( $15 \%$ at June 30,2024 ). As of June 30, 2024, our average account balance was approximately $\$ 45,000$. The diversity of our deposit base is an important factor in the stability of our deposits, as demonstrated in recent quarters.

Figure 25: Deposit Composition (\$ millions)

|  | Period Ended |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 6/30/2023 |  |  | 9/30/2023 |  |  | 12/31/2023 |  | 3/31/2024 |  |  | 6/30/2024 |  |  |
| Noninterest Bearing | \$ | 4,535 | 18.9\% |  | 4,284 | 16.8\% | \$ 4,096 | 14.9\% | \$ | 4,046 | 13.8\% | \$ | 4,046 | 13.5\% |
| Consumer and Commercial |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Interest Bearing: |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Consumer - Non-time |  | 3,143 | 13.1\% |  | 2,928 | 11.5\% |  | 2,792 | 10.2\% |  | 2,807 | 9.5\% |  | 2,832 | 9.5\% |
| Consumer - Time |  | 7,499 | 31.3\% |  | 8,756 | 34.3\% | 10,216 | 37.3\% |  | 11,546 | 39.3\% |  | 12,188 | 40.7\% |
| Commercial - Non-time |  | 2,334 | 9.7\% |  | 2,321 | 9.1\% | 2,439 | 8.9\% |  | 2,860 | 9.7\% |  | 2,781 | 9.3\% |
| Commercial - Time |  | 621 | 2.6\% |  | 684 | 2.7\% | 768 | 2.8\% |  | 868 | 3.0\% |  | 907 | 3.0\% |
| Public Funds |  | 2,595 | 10.8\% |  | 2,992 | 11.7\% | 3,726 | 13.6\% |  | 3,631 | 12.3\% |  | 3,761 | 12.6\% |
| Brokered |  | 2,356 | 9.8\% |  | 2,775 | 10.9\% | 2,655 | 9.7\% |  | 2,842 | 9.7\% |  | 2,860 | 9.6\% |
| Reciprocal |  | 901 | 3.8\% |  | 813 | 3.0\% | 713 | 2.6\% |  | 805 | 2.7\% |  | 570 | 1.8\% |
| Total | \$ | 23,983 | 100.0\% | \$ | 25,553 | 100.0\% | \$ 27,405 | 100.0\% | \$ | 29,406 | 100.0\% | \$ | 29,944 | 100.0\% |

We maintain substantial and diverse sources of available primary and secondary liquidity as reflected in Figure 26. Over the last four quarters our aggregate sources of primary and secondary liquidity have steadily increased.

Figure 26: Available Primary and Secondary Liquidity - Last Five Quarters (\$ millions)

|  | 6/30/2023 |  | 9/30/2023 |  | 12/31/2023 |  | 3/31/2024 |  | 6/30/2024 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cash \& Cash Equivalents | \$ | 1,455 | \$ | 1,864 | \$ | 2,150 | \$ | 2,324 | \$ | 2,569 |
| Unpledged Investment Securities |  | 2,373 |  | 2,339 |  | 2,237 |  | 2,125 |  | 2,097 |
| FHLB |  | 5,054 |  | 4,850 |  | 5,243 |  | 6,520 |  | 6,838 |
| Unsecured Lines of Credit |  | 875 |  | 850 |  | 950 |  | 655 |  | 850 |
| Fed Discount Window |  | 376 |  | 364 |  | 357 |  | 369 |  | 366 |
| Total | \$ | 10,133 | \$ | 10,267 | \$ | 10,937 | \$ | 11,993 | \$ | 12,720 |

## Net Interest Margin and Core Spread

During the quarter just ended, our net interest margin was $4.68 \%$, decreasing three bps and 64 bps from the first quarter of 2024 and second quarter of 2023, respectively. As shown in Figure 27, in the first quarter of 2024, the latest quarter for which comparative data is available, our net interest margin outperformed the industry by 154 bps.

Figure 27: Quarterly Net Interest Margin (\%)


[^4]As reflected in Figure 28, during the quarter just ended, our core spread, which is how we describe the difference between our yield on non-purchased loans and our cost of interest bearing deposits ("COIBD"), was 4.52\%, decreases of four bps and 103 bps from the first quarter of 2024 and second quarter of 2023, respectively, as deposit rates have been catching up with earlier increases in loan yields.

Figure 28: Core Spread and COIBD


Over the last nine quarters since the Fed started increasing the Fed funds target rate, our non-purchased loan yields increased 339 bps while our COIBD increased 401 bps, resulting in a cumulative decrease in our core spread of 62 bps . However, over that same period, our net interest margin increased 44 bps benefitting from a shift in the mix of our average earning assets, among other factors.

We expect our COIBD will continue to increase, albeit at a modest pace, over the next few quarters. If the Fed begins to cut rates some time in 2024, our loan yields may initially decline more quickly than our COIBD. However, the impact of declining rates on our net interest margin should be somewhat mitigated by a combination of (i) increasing average floor rates in our variable rate loan portfolio, (ii) significant repayments of lower yielding investment securities, and (iii) shortening the duration of our time deposit book.

## Variable Rate Loans

At June 30, 2024, 81\% of our funded balance of total loans had variable rates, of which $85 \%$ were tied to 1-month term SOFR, $12 \%$ to WSJ Prime and 3\% to other indexes. At June 30, 2024, $98 \%$ of our total commitment of variable rate loans had floor rates.

Figure 29 illustrates the percentage of our total commitment of variable rate loans that would be at their floor rate following various decreases in the applicable index rate. We already have floor rates high enough on some loans to provide yield protection, and that protection becomes more prevalent as interest rates decline. "Higher for longer" at current interest rate levels provides us greater opportunities to reset loan floor rates, as new variable rate loans are typically originated with floor rates closer to current rates, and older variable rate loans with lower floors are either paid off or, in many cases, modified with higher floor rates. The improvement in our floor rate profile during the first six months of 2024 is reflected in the table below.

Figure 29: Variable Rate Loans at Floors as Rates Decline - Total Commitments as of June 30, 2024


## Provision and Allowance for Credit Losses ("ACL")

Our provision for credit losses was $\$ 49.0$ million and $\$ 91.9$ million, respectively, for the second quarter and first six months of 2024, while our net charge-offs were $\$ 11.8$ million and $\$ 19.1$ million, respectively, for the second quarter and first six months of 2024.

As of June 30, 2024, our total ACL was $\$ 574.1$ million, or $1.19 \%$ of total outstanding loans and unfunded loan commitments. This included our allowance for loan losses ("ALL"), which was \$407.1 million, or $1.42 \%$ of total outstanding loans, and our reserve for losses on our unfunded loan commitments, which was $\$ 167.0$ million, or $0.85 \%$ of unfunded loan commitments.

As shown in Figure 30, over the last eight quarters we have prudently increased our total ACL by a net \$274 million. This large increase reflects both our $\$ 12.30$ billion combined growth in total outstanding loans and unfunded loan commitments and our cautious outlook on macroeconomic conditions, including the migration of risk ratings within our portfolio as a result of Fed interest rate increases, increases in capitalization rates, decreases in appraised values, and higher-for-longer interest rates, which, among other factors, have increased challenges for some sponsors and stress on some projects. This has resulted in cumulative provision expense of $\$ 330$ million over the past eight quarters even as our cumulative net charge-offs were only $\$ 56$ million.

Likewise, over those eight quarters, our overall ACL percentage has increased from $0.83 \%$ to $1.19 \%$ of total outstanding loans and unfunded loan commitments at June 30, 2024. This ACL percentage increase primarily reflects (i) changes in economic assumptions, including the migration of risk ratings within our portfolio, as the Fed has increased the Fed funds target rate by 525 bps and (ii) our more heavily weighting the Moody's downside macroeconomic scenarios than the Moody's Baseline scenario.

Figure 30: ACL Build - Last Eight Quarters


The calculations of our provision for credit losses for the second quarter of 2024 and our total ACL at June 30, 2024 were based on a number of key estimates, assumptions and economic forecasts. We utilized recent economic forecasts provided by Moody's, including their updates released in June 2024. In our selection of macroeconomic scenarios, we remained weighted to the downside as the combined weightings assigned to the Moody's S4 (Alternative Adverse Downside) and S6 (Stagflation) scenarios exceeded that of the Moody's Baseline scenario. Our selection and weightings of these scenarios reflected our assessment of conditions in the U.S. economy, and acknowledged the uncertainty regarding future U.S. economic conditions, including risks from: a possible recession, inflationary pressures, U.S. fiscal policy actions, quantitative tightening, changes in the Fed funds target rate, the conflict in the Middle East, the ongoing war in Ukraine, global trade and geopolitical matters, supply chain disruptions and various other factors. Our ACL calculations include certain qualitative adjustments to capture items not fully reflected in our modeled results.

## Net Charge-Offs

We have continued our long-standing track record of having net charge-off ratios well below industry averages, as shown in Figure 31. In the quarter just ended, our annualized net charge-off ratio for total loans was $0.17 \%$. For the first six months of 2024, our annualized net charge-off ratio for total loans was $0.14 \%$. In our 27 years as a public company, our net charge-off ratio has outperformed the industry's net charge-off ratio every year and has averaged only about one-third of the industry's net charge-off ratio.

We have built our portfolio with the goal that it will perform well in adverse conditions, and that discipline has been evident in our recent results through the pandemic, the Fed's increasing interest rates, higher rates of inflation, and numerous other sources of macroeconomic, political and geo-political turbulence.

Given our cautious outlook regarding uncertainty with economic conditions; given the current and potential challenges for some sponsors, borrowers and projects; and consistent with recent industry trends as shown in the blue line in Figure 31, we reiterate our previous guidance that we will likely see increased net charge-offs for the full year of 2024 as compared to 2023, but we expect to remain below the industry average for the full year of 2024. Our net charge-off ratio may vary significantly from quarter to quarter.

Figure 31: Annualized Net Charge-off Ratio (Total Loans) vs. the Industry

"Data for all FDIC insured institutions from the FDIC Quarterly Banking Profile, last updated first quarter 2024.
Annuolized when appropriate.

Our RESG portfolio has a long tradition of excellent asset quality. As shown in Figure 32, we have had relatively low charge-offs in the RESG portfolio as that portfolio has benefitted from the fact that most of its loans are on newly constructed properties with strong sponsorship, low leverage and protective loan structures. In fact, the weighted average annual net charge-off ratio (including OREO write-downs) for the RESG portfolio over its 21-year history is 8 bps and, even in today's challenging macroeconomic environment, its annualized net charge-off ratio was just 16 bps for the first half of 2024.

With occasional exceptions, we expect most sponsors will continue to support their properties, if needed, through times of economic stress until business or economic conditions and property performance normalize. RESG's focus on our sponsors' capabilities and character is especially important in challenging times. Our low leverage and protective loan structures provide motivation for sponsors to support their properties.

## Other Asset Quality Measures

As shown in Figures 33, 34 and 35, the dollar volumes of our nonperforming non-purchased loans, nonperforming assets and past due non-purchased loans continued our longstanding track record of performing well relative to industry averages, and we expect that favorable performance to continue.

Figure 33: Nonperforming Non-purchased Loans ("NPLs")


* Note: Data for all FDIC insured institutions from the FDIC Quarterly Banking Profile, last updated first quarter 2024.

Percent of Loans Noncurrent is the percentage of loans that are past due 90 days or more or that are in nonaccrual status.

At June 30, 2024, our ratio of nonperforming non-purchased loans to total loans (excluding purchased loans) increased to $0.28 \%$ compared to $0.20 \%$ as of March 31, 2024 and $0.15 \%$ as of June 30, 2023.

Figure 34: Nonperforming Assets ("NPAs")

** Note: Data for all FDIC insured institutions from the FDIC Quarterly Banking Profile, last updated first quarter 2024. Noncurrent assets plus other real estate owned to assets (\%).

At June 30, 2024, our ratio of nonperforming assets to total assets (excluding purchased loans, except for their inclusion in total assets) increased to $0.41 \%$ compared to $0.32 \%$ as of March 31, 2024 and $0.32 \%$ as of June 30, 2023. Our NPAs at June 30, 2024 consisted of $\$ 80.5$ million of NPLs and $\$ 71.0$ million of foreclosed assets.

Our largest foreclosed asset (\$59.96 million) remains under contract and the potential purchaser continues to pursue this transaction. The potential purchaser recently paid a second $\$ 1$ million quarterly contract extension fee and deposited an additional \$1 million in non-refundable earnest money, bringing the total non-refundable earnest money to $\$ 2$ million. The potential purchaser has two remaining three-month extension options, each, like the first two extension options, requiring a $\$ 1$ million extension fee and a $\$ 1$ million increase in the nonrefundable earnest money. The contract is subject to typical due diligence and closing conditions. If this contract closes, closing could occur any time between now and March 2025, depending on the number of contract extension options exercised, and should result in no loss on sale.

Figure 35: Non-purchased Loans Past Due 30+ Days, Including Past Due Nonaccrual Non-purchased Loans ("Loans Past Due")


[^5]At June 30, 2024, our ratio of non-purchased loans past due to total non-purchased loans was $0.16 \%$, compared to $0.17 \%$ at March 31, 2024 and 0.14\% as of June 30, 2023.

## Non-interest Income

Non-interest income for the second quarter of 2024 was $\$ 28.8$ million, a decrease of $10.0 \%$ from the second quarter of 2023. For the first six months of 2024, non-interest income was $\$ 57.9$ million, a decrease of $3.2 \%$ from $\$ 59.8$ million for the first six months of 2023. Figures 36 and 37 , respectively, summarize non-interest income for the most recent five quarters and year-over-year trends for the second quarter and first six months of 2024.

Figure 36: Quarterly Trends in Non-interest Income (\$ thousands)

|  | For the Three Months Ended |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  | $\mathbf{6 / 3 0 / 2 0 2 3}$ | $\mathbf{9 / 3 0 / 2 0 2 3}$ | $\mathbf{1 2 / 3 1 / 2 0 2 3}$ | $\mathbf{3 / 3 1 / 2 0 2 4}$ | $\mathbf{6 / 3 0 / 2 0 2 4}$ |  |  |
| Service charges on deposit accounts: |  |  |  |  |  |  |  |
| $\quad$ NSF fees | $\$$ | 1,004 | $\$$ | 1,102 | $\$$ | 1,129 | $\$$ |

Figure 37: Trends in Non-interest Income - 2023 vs. 2024 (\$ thousands)

|  | For the Three Months Ended |  |  |  |  | For the Six Months Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 6/30/2023 |  | 6/30/2024 |  | \% Change | 6/30/2023 |  | 6/30/2024 |  | \% Change |
| Service charges on deposit accounts: |  |  |  |  |  |  |  |  |  |  |
| NSF fees | \$ | 1,004 | \$ | - | -100.0\% | \$ | 1,995 | \$ | - | -100.0\% |
| Overdraft fees |  | 3,369 |  | 3,364 | -0.1\% |  | 6,656 |  | 6,790 | 2.0\% |
| All other service charges |  | 7,187 |  | 7,558 | 5.2\% |  | 13,688 |  | 14,397 | 5.2\% |
| Trust income |  | 2,113 |  | 2,082 | -1.5\% |  | 4,146 |  | 4,406 | 6.3\% |
| BOLI income: |  |  |  |  |  |  |  |  |  |  |
| Increase in cash surrender value |  | 5,069 |  | 5,606 | 10.6\% |  | 10,043 |  | 11,112 | 10.6\% |
| Death benefit |  | - |  | - | - |  | - |  | - | - |
| Loan service, maintenance and other fees |  | 4,095 |  | 6,481 | 58.3\% |  | 8,170 |  | 12,824 | 57.0\% |
| Net gains / (loss) on investment securities - Trading |  | 620 |  | 125 | -79.9\% |  | 2,336 |  | 535 | -77.1\% |
| Gains on sales of other assets |  | 5,033 |  | 1,073 | -78.7\% |  | 5,377 |  | 1,532 | -71.5\% |
| Other |  | 3,497 |  | 2,493 | -28.7\% |  | 7,384 |  | 6,271 | -15.1\% |
| Total non-interest income | \$ | 31,987 | \$ | 28,782 | -10.0\% | \$ | 59,795 | \$ | 57,867 | -3.2\% |

## Non-interest Expense

Non-interest expense for the second quarter of 2024 was $\$ 137.5$ million, an increase of $6.3 \%$ from the second quarter of 2023. Non-interest expense for the first six months of 2024 was $\$ 270.8$ million, an increase of $5.9 \%$ from the first six months of 2023.

The recent increases in salaries and benefits expense are due to competitive labor market conditions and our expanding staff. As of June 30, 2024 our headcount was 2,830 FTE employees, an increase of 116 FTE employees compared to June 30, 2023. We expect further growth in headcount to support our anticipated growth in deposits, loans and other aspects of our business, including the significant expansion of our CIB team, an increased focus on consumer and small business lending, our recently launched secondary market mortgage lending business and plans to add new branches.

We continue to identify good opportunities to expand our retail branch network by adding new branches. While the timing of individual branch openings is subject to numerous variables, we expect to add up to 10 new branches during the second half of 2024, including the Madison, Tennessee branch opened on July $8^{\text {th }}$, with further additions expected in 2025 and 2026.

Of course, the opportunities we are finding to add a number of high-quality team members, as well as new branches, are expected to result in further increases in non-interest expense, while providing future growth and portfolio diversification opportunities. We expect total non-interest expense for the full year 2024 to increase at a percentage rate in the mid-single digits compared to $\$ 529.6$ million for the full year 2023.

Figures 38 and 39, respectively, summarize non-interest expense for the most recent five quarters and year-overyear trends for the second quarter and first six months of 2024.

Figure 38: Quarterly Trends in Non-interest Expense (\$ thousands)

|  | For the Three Months Ended |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | $\mathbf{6 / 3 0 / 2 0 2 3}$ | $\mathbf{9 / 3 0 / 2 0 2 3}$ | $\mathbf{1 2 / 3 1 / 2 0 2 3}$ | $\mathbf{3 / 3 1 / 2 0 2 4}$ | $\mathbf{6 / 3 0 / 2 0 2 4}$ |  |
| Salaries \& employee benefits | $\$ 65,219$ | $\$ 64,107$ | $\$ 66,270$ | $\$ 69,564$ | $\$ 73,409$ |  |
| Net occupancy and equipment | 19,476 | 17,797 | 17,234 | 17,974 | 18,421 |  |
| Deposit insurance and assessments | 4,900 | 5,500 | 15,803 | 8,250 | 5,309 |  |
| Software and data processing | 9,768 | 9,584 | 10,577 | 11,115 | 12,159 |  |
| Professional and outside services | 5,445 | 4,640 | 6,233 | 5,970 | 6,683 |  |
| Advertising and public relations | 3,184 | 3,779 | 5,153 | 3,897 | 6,888 |  |
| Amortization of CRA and tax credit investments | 5,566 | 8,171 |  | 7,618 | - | - |
| Other | 15,797 | 15,400 | 16,123 | 16,544 | 14,582 |  |
| Total non-interest expense | $\$ 129,355$ | $\$ 128,978$ | $\$ 145,011$ | $\$ 133,314$ | $\$ 137,451$ |  |

Figure 39: Trends in Non-interest Expense - 2023 vs. 2024 (\$ thousands)

|  | For the Three Months Ended |  |  |  |  | For the Six Months Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 6/30/2023 |  | 6/30/2024 |  | \%Change | 6/30/2023 |  | 6/30/2024 |  | \%Change |
| Salaries \& employee benefits | \$ | 65,219 | \$ | 73,409 | 12.6\% | \$ | 128,468 | \$ | 142,973 | 11.3\% |
| Net occupancy and equipment |  | 19,476 |  | 18,421 | -5.4\% |  | 37,560 |  | 36,395 | -3.1\% |
| FDIC insurance and state assessments |  | 4,900 |  | 5,309 | 8.3\% |  | 9,048 |  | 13,559 | 49.9\% |
| Software and data processing |  | 9,768 |  | 12,159 | 24.5\% |  | 19,051 |  | 23,274 | 22.2\% |
| Professional and outside services |  | 5,445 |  | 6,683 | 22.7\% |  | 10,550 |  | 12,652 | 19.9\% |
| Advertising and public relations |  | 3,184 |  | 6,888 | 116.4\% |  | 7,219 |  | 10,785 | 49.4\% |
| Amortization of CRA and tax credit investments |  | 5,566 |  | - | -100.0\% |  | 11,980 |  | - | -100.0\% |
| Other expenses |  | 15,797 |  | 14,582 | -7.7\% |  | 31,695 |  | 31,126 | -1.8\% |
| Total non-interest expense | \$ | 129,355 | \$ | 137,451 | 6.3\% | \$ | 255,571 | \$ | 270,764 | 5.9\% |

## Efficiency Ratio

As shown in Figure 40, in the quarter just ended, our efficiency ratio was $32.7 \%$. Our efficiency ratio has been in the top decile of the industry for 22 consecutive years.*

Most banks with a good efficiency ratio focus relentlessly on controlling costs. We take a different approach. We achieve our excellent efficiency ratio by pursuing a business model that generates strong revenue. This allows us to be highly efficient while also constantly improving our products and technology for our customers and providing competitive pay and benefits for our teammates.

Figure 40: Quarterly Efficiency Ratio (\%)


* Data from S\&P Capital IQ
** Data for all FDIC insured institutions from the FDIC Quarterly Banking Profile, last updated first quarter 2024.


## Effective Tax Rate

Our effective tax rate for the quarter just ended was $22.9 \%$ and for the first six months of 2024 was $23.3 \%$.
Assuming no changes in applicable state or federal income tax rates, we expect our effective tax rate for the full year of 2024 to be between $23 \%$ and $24 \%$.

## Stock Repurchase Program

Our Board recently approved a new stock repurchase program authorizing the purchase of up to $\$ 200$ million of our outstanding common stock. The stock repurchase program will expire on July 1, 2025, unless extended or shortened by the Board, and may be suspended by the Bank at any time. In evaluating stock repurchases, management will consider a variety of factors including our stock price, expected growth, capital position, alternative uses of capital, liquidity, financial performance, the current and expected macroeconomic environment, regulatory requirements and other factors.

## Capital and Dividends

Our strong earnings and earnings retention rate, among other factors, have contributed to our robust capital ratios, as shown in Figure 41, even with our excellent growth in total assets. Each of our risk-based capital ratios increased during the quarter just ended, led by our common equity tier 1 ("CET1") ratio which we estimate increased by roughly 29 bps to approximately 10.92\%. Our strong earnings and earnings retention should contribute to maintaining our capital ratios near our recent levels, even with our anticipated organic growth and our recently approved stock repurchase program.

Our strong capital position and strong earnings gives us significant optionality and are expected to support organic loan growth, adding additional new business lines, increases in our quarterly cash dividend, stock repurchases and, if appropriate, acquisitions.

## Figure 41: Capital Ratios

\(\left.$$
\begin{array}{lccc} & \begin{array}{c}\text { Estimated } \\
\mathbf{6 / 3 0 / 2 0 2 4}\end{array} & \mathbf{4} & \begin{array}{c}\text { Regulatory Minimum } \\
\text { Required To } \\
\text { Be Considered } \\
\text { Well Capitalized }\end{array}\end{array}
$$ \begin{array}{c}Capital in Excess <br>
of Well <br>
Capitalized <br>

Minimum\end{array}\right]\)|  |  |  |  |
| :--- | :---: | :---: | :---: |
| CET 1 Ratio* | $10.92 \%$ | $6.50 \%$ | $4.42 \%$ |
| Tier 1 Ratio* | $11.74 \%$ | $8.00 \%$ | $3.74 \%$ |
| Total RBC Ratio* | $14.12 \%$ | $10.00 \%$ | $4.12 \%$ |
| Tier 1 Leverage | $13.51 \%$ | $5.00 \%$ | $8.51 \%$ |
| *Ratios are risk-based |  |  |  |

We have increased our cash dividend in each of the last 56 quarters and every year since going public in 1997. We expect that we will continue to increase our cash dividend in future quarters.

[^6]
## Book Value and Tangible Book Value

During the quarter just ended, our book value per common share increased $\$ 1.23$, or $2.8 \%$ not annualized, to $\$ 44.67$. Over the past four quarters, our book value per common share increased $\$ 5.16$, or $13.1 \%$. Over the last 10 years, we have increased book value per common share by a cumulative $319 \%$, resulting in a compound annual growth rate of 15.4\%, as shown in Figure 42.

Figure 42: Book Value per Share (Period End)


During the quarter just ended, our tangible book value per common share increased $\$ 1.23$, or $3.3 \%$ not annualized, to $\$ 38.85$. Over the last four quarters, our tangible book value per common share increased $\$ 5.18$, or $15.4 \%$. Over the last 10 years, we have increased tangible book value per common share by a cumulative $317 \%$, resulting in a compound annual growth rate of $15.4 \%$, as shown in Figure 43.

Figure 43: Tangible Book Value per Share (Period End) ${ }^{5}$


[^7]
## Final Thoughts

We are very pleased with our record results for the quarter just ended giving us our seventh consecutive quarter of record net income and EPS and eighth consecutive quarter of record net interest income. These record results have allowed us to consistently increase dividends, significantly grow capital and opportunistically repurchase shares, all while almost doubling our allowance for credit losses.

As we stated in January, one of our goals for 2024 was to improve on our record 2023 annual net income of $\$ 674.6$ million and our record EPS of $\$ 5.87$. Our six-month net income of $\$ 345.0$ million and EPS of $\$ 3.03$ are an excellent start to 2024 and seem to have us well on the way to achieving that goal, notwithstanding what appears likely to remain a challenging macroeconomic environment.

Our talented, entrepreneurial and veteran management team is well suited for the very noisy and complicated environment in which we operate today. Our team has proactively and effectively managed the various challenges of this environment while capitalizing on numerous promising opportunities. We are excited about the future and continue to be laser-focused on improving our performance every day.

## Non-GAAP Reconciliations

## Calculation of Average Common Stockholders' Equity, Average Tangible Common Stockholders' Equity and the Annualized Returns on Average Common Stockholders' Equity and <br> Average Tangible Common Stockholders' Equity <br> Unaudited (Dollars in Thousands)

|  | Three Months Ended * |  |  |  | Six Months Ended* |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 6/30/2023 |  | 6/30/2024 |  | 6/30/2023 |  | 6/30/2024 |  |
| Net Income Available To Common Stockholders | \$ | 167,917 | \$ | 173,496 | \$ | 333,771 | \$ | 344,987 |
| Average Stockholders' Equity Before |  |  |  |  |  |  |  |  |
| Noncontrolling Interest |  | 4,788,584 |  | 5,330,984 |  | 4,770,135 |  | 5,270,700 |
| Less Average Preferred Stock |  | $(338,980)$ |  | $(338,980)$ |  | $(338,980)$ |  | $(338,980)$ |
| Total Average common stockholders' equity |  | 4,449,604 |  | 4,992,004 |  | 4,431,155 |  | 4,931,720 |
| Less Average Intangible Assets: |  |  |  |  |  |  |  |  |
| Goodwill |  | $(660,789)$ |  | $(660,789)$ |  | $(660,789)$ |  | $(660,789)$ |
| Core deposit and other intangible assets, net of accumulated amortization |  | (999) |  | - |  | $(1,618)$ |  | - |
| Total Average Intangibles |  | $(661,788)$ |  | $(660,789)$ |  | $(662,407)$ |  | $(660,789)$ |
| Average Tangible Common Stockholders' Equity | \$ | 3,787,816 | \$ | 4,331,215 | \$ | 3,768,748 | \$ | 4,270,931 |
| Return On Average Common Stockholders' Equity |  | 15.14\% |  | 13.98\% |  | 15.19\% |  | 14.07\% |
| Return On Average Tangible Common Stockholders' Equity |  | 17.78\% |  | 16.11\% |  | 17.86\% |  | 16.24\% |

* Ratios for interim periods annualized based on actual days


## Calculation of Pre-Tax Pre-Provision Net Revenue

Unaudited (Dollars in Thousands)

|  | Three Months Ended |  |  |  | Six Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 6/30/2023 |  | 6/30/2024 |  | 6/30/2023 |  | 6/30/2024 |  |
| Net income available to common stockholders | \$ | 167,917 | \$ | 173,496 | \$ | 333,771 | \$ | 344,987 |
| Preferred stock dividends |  | 4,047 |  | 4,047 |  | 8,094 |  | 8,094 |
| Earnings attributable to noncontrolling interest |  | 1 |  | (8) |  | 13 |  | 10 |
| Provision for income taxes |  | 45,717 |  | 52,778 |  | 86,420 |  | 107,005 |
| Provision for credit losses |  | 41,774 |  | 49,012 |  | 77,602 |  | 91,935 |
| Pre-tax pre-provision net revenue | \$ | 259,456 | \$ | 279,325 | \$ | 505,900 | \$ | 552,031 |

## Calculation of Total Common Stockholders' Equity, Total Tangible Common Stockholders' Equity and Tangible <br> Book Value per Share

Unaudited (Dollars in Thousands, Except per Share)

|  | As of June 30, |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2014 |  | 2015 |  | 2016 |  | 2017 |  | 2018 |  | 2019 |  |
| Total stockholders' equity before noncontrolling interest | \$ | 850,204 | \$ | 1,209,254 | \$ | 1,556,921 | \$ | 3,260,123 | \$ | 3,613,903 | \$ | 3,993,247 |
| Less preferred stock |  | - |  | - |  | - |  | - |  | - |  | - |
| Total common stockholders' equity |  | 850,204 |  | 1,209,254 |  | 1,556,921 |  | 3,260,123 |  | 3,613,903 |  | 3,993,247 |
| Less intangible assets: |  |  |  |  |  |  |  |  |  |  |  |  |
| Goodwill |  | $(78,669)$ |  | $(122,884)$ |  | $(126,289)$ |  | $(660,789)$ |  | $(660,789)$ |  | $(660,789)$ |
| Core deposit and other intangibles, net of accumulated amortization |  | $(29,971)$ |  | $(28,266)$ |  | $(23,615)$ |  | $(54,541)$ |  | $(41,962)$ |  | $(29,515)$ |
| Total intangibles |  | $(108,640)$ |  | $(151,150)$ |  | $(149,904)$ |  | $(715,330)$ |  | $(702,751)$ |  | $(690,304)$ |
| Total tangible common stockholders' equity | \$ | 741,564 | \$ | 1,058,104 | \$ | 1,407,017 | \$ | 2,544,793 | \$ | 2,911,152 | \$ | 3,302,943 |
| Common shares outstanding (thousands) |  | 79,662 |  | 86,811 |  | 90,745 |  | 128,190 |  | 128,616 |  | 128,947 |
| Book value per common share | \$ | 10.67 | \$ | 13.93 | \$ | 17.16 | \$ | 25.43 | \$ | 28.10 | \$ | 30.97 |
| Tangible book value per common share | \$ | 9.31 | \$ | 12.19 | \$ | 15.51 | \$ | 19.85 | \$ | 22.63 | \$ | 25.61 |
|  | As of June 30, |  |  |  |  |  |  |  |  |  | $\begin{gathered} \text { As of } \\ \text { Mar. 31, } 2024 \end{gathered}$ |  |
|  |  | 2020 |  | 2021 |  | 2022 |  | 2023 |  | 2024 |  |  |
| Total stockholders' equity before noncontrolling interest | \$ | 4,110,666 | \$ | 4,501,676 | \$ | 4,606,782 | \$ | 4,809,891 | \$ | 5,407,800 | \$ | 5,266,847 |
| Less preferred stock |  | - |  | - |  | $(338,980)$ |  | $(338,980)$ |  | $(338,980)$ |  | $(338,980)$ |
| Total common stockholders' equity |  | 4,110,666 |  | 4,501,676 |  | 4,267,802 |  | 4,470,911 |  | 5,068,820 |  | 4,927,867 |
| Less intangible assets: |  |  |  |  |  |  |  |  |  |  |  |  |
| Goodwill |  | $(660,789)$ |  | $(660,789)$ |  | $(660,789)$ |  | $(660,789)$ |  | $(660,789)$ |  | $(660,789)$ |
| Core deposit and other intangibles, net of accumulated amortization |  | $(18,377)$ |  | $(11,336)$ |  | $(5,240)$ |  | (377) |  | - |  | - |
| Total intangibles |  | $(679,166)$ |  | $(672,125)$ |  | $(666,029)$ |  | $(661,166)$ |  | $(660,789)$ |  | $(660,789)$ |
| Total tangible common stockholders' equity | \$ | 3,431,500 | \$ | 3,829,551 | \$ | 3,601,773 | \$ | 3,809,745 | \$ | 4,408,031 | \$ | 4,267,078 |
| Common shares outstanding (thousands) |  | 129,350 |  | $\underline{129,720}$ |  | 118,996 |  | 113,145 |  | 113,465 |  | 113,435 |
| Book value per common share | \$ | 31.78 | \$ | 34.70 | \$ | 35.87 | \$ | 39.51 | \$ | 44.67 | \$ | 43.44 |
| Tangible book value per common share | \$ | 26.53 | \$ | 29.52 | \$ | 30.27 | \$ | 33.67 | \$ | 38.85 | \$ | 37.62 |

# Calculation of Total Common Stockholders' Equity, Total Tangible Common Stockholders' Equity and the Ratio of Total Tangible Common Stockholders' Equity to Total Tangible Assets 

Unaudited (Dollars in Thousands, Except per Share)

|  | $\begin{gathered} \hline \text { June 30, } \\ 2024 \end{gathered}$ |  |
| :---: | :---: | :---: |
| Total stockholders' equity before noncontrolling interest | \$ | 5,407,800 |
| Less preferred stock |  | $(338,980)$ |
| Total common stockholders' equity |  | 5,068,820 |
| Less intangible assets: |  |  |
| Goodwill |  | $(660,789)$ |
| Core deposit and other intangible assets, net of accumulated amortization |  |  |
| Total intangibles |  | $(660,789)$ |
| Total tangible common stockholders' equity | \$ | 4,408,031 |
| Total assets | \$ | 36,836,173 |
| Less intangible assets: |  |  |
| Goodwill |  | $(660,789)$ |
| Core deposit and other intangible assets, net of accumulated amortization |  | - |
| Total intangibles |  | $(660,789)$ |
| Total tangible assets |  | 36,175,384 |
| Ratio of total common stockholders' equity to total assets |  | 13.76\% |
| Ratio of total tangible common stockholders' equity to total tangible assets |  | $\underline{\text { 12.19\% }}$ |


[^0]:    ${ }^{1}$ The calculations of the Bank's PPNR, tangible common stockholders' equity and tangible book value per common share and the reconciliations to generally accepted accounting principles ("GAAP") are included in the schedules at the end of this presentation.
    ${ }^{2}$ Excludes purchased loans, except for their inclusion in total assets.

[^1]:    ${ }^{3}$ The calculation of the Bank's annualized returns on average common stockholders' equity and average tangible common stockholders' equity and the reconciliations to GAAP are included in the schedule at the end of this presentation.

[^2]:    - Multifamily - Mixed Use Office Condo - Industrial - Life Science Land - Hotel - SF Lots \& Homes ORetail

[^3]:    * LTC and LTV ratios are weighted averages and assume all loans are fully funded. LTV data based on most recent appraisals and utilizing, in most cases, "as stabilized" values for income producing properties.
    ** Mixed use projects contain multiple property types, none of which individually contribute $75 \%$ or more of the project value.

[^4]:    *Doto for all FDIC insured institutions from the FDIC Quarterly Banking Profile, last updated first quarter 2024.

[^5]:    *** Note: Data for all FDIC insured institutions from the FDIC Quarterly Banking Profile, last updated first quarter 2024. Percent of Loans Noncurrent + Percent of Loans 30-89 Days Past Due.

[^6]:    ${ }^{4}$ Ratios as of June 30, 2024 are preliminary estimates and are subject to revision upon filing of our FFIEC 041 Call Report.

[^7]:    ${ }^{5}$ See the schedule at the end of this presentation for the reconciliation of tangible book value per common share to the most directly comparable GAAP measure.

