

Rural Residents Share Their Experiences With Access to Care

Aligned with CMS Rural Health Transformation focus areas

Findings from a national survey commissioned by Zyter|TruCare



Rural communities continue to face challenges with provider availability, wait times, and travel requirements.

This survey highlights where residents feel support is most needed.

The results

54%

say long wait times are one of their biggest challenges

44%

say appointments take longer to get than they did 2 to 3 years ago

53%

say their community does not have enough healthcare providers

CMS Rural Health Transformation Focus Areas

★ Access to timely care ★ Rural workforce support ★ Flexible care models

Access Challenges Are Increasing

- Long wait times make timely care harder to secure
- Delays disrupt follow up and ongoing support



Distance Creates Additional Strain

- 49% travel 10 to 25 miles for routine care
- Travel creates barriers for families, aging adults, and those with limited transportation
- Distance reduces the ability to maintain consistent care

Additional Findings

60%

say their community needs more primary care options.

48%

say they need more urgent care services.

37%

say they need more mental health support.

“Rural communities want timely access and consistent support. They need care that meets them where they are.”

— Sundar Subramanian, CEO, Zyter|TruCare

To request a meeting to discuss this survey in more detail, please contact

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or visit zyter.com.