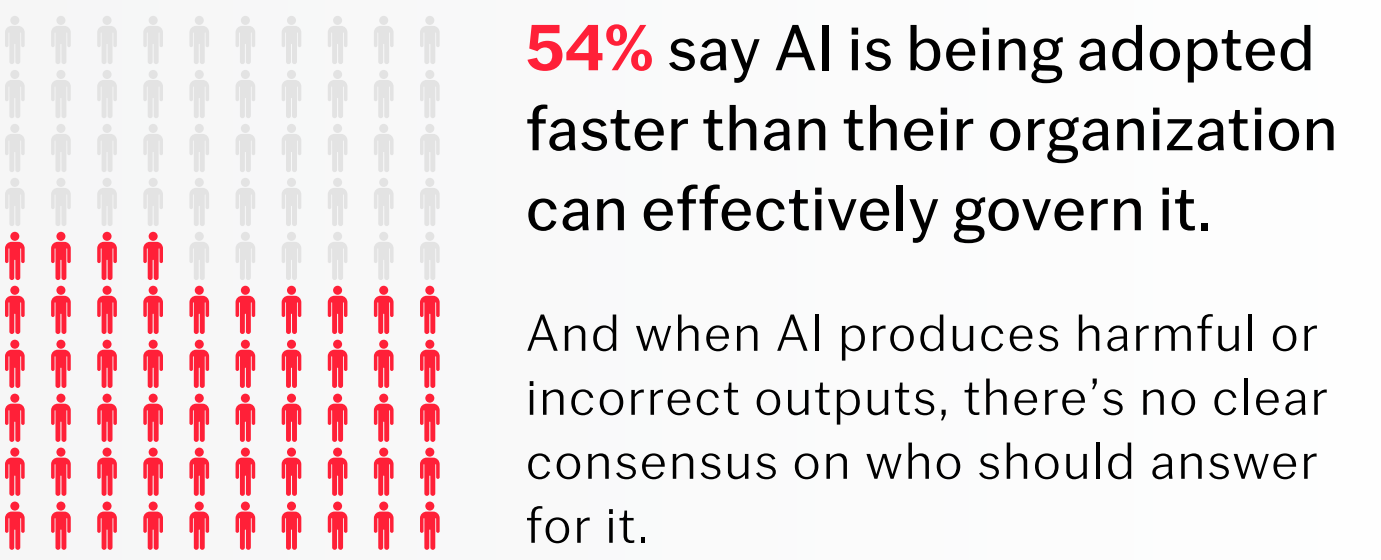


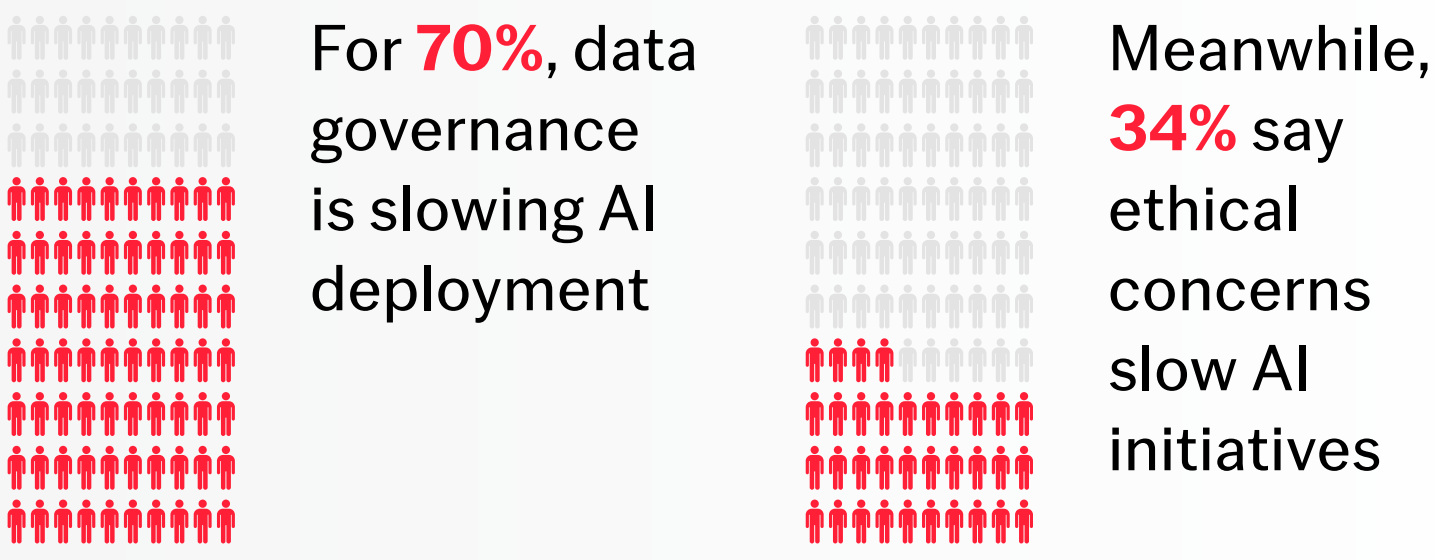
AI ACCOUNTABILITY AND THE GOVERNANCE GAP

AI adoption is accelerating. Accountability, oversight and trust aren’t keeping pace

AI is moving faster than governance



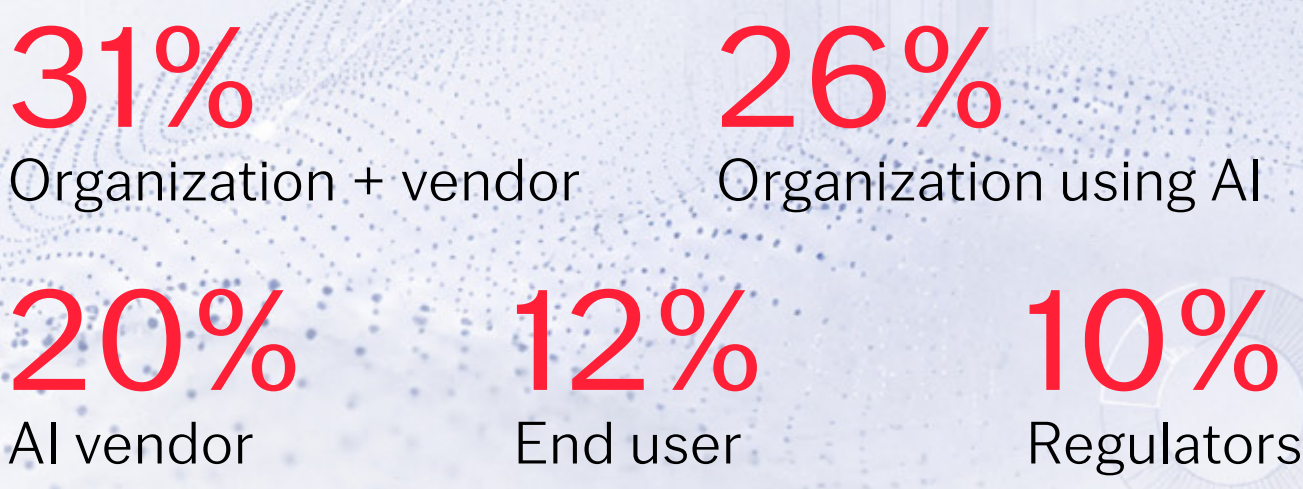
Governance is being seen as a barrier



The challenge: Organizations need to govern AI without putting innovation on hold.

No clear agreement on who is responsible for AI

Senior leaders are divided on who should be accountable when AI goes wrong

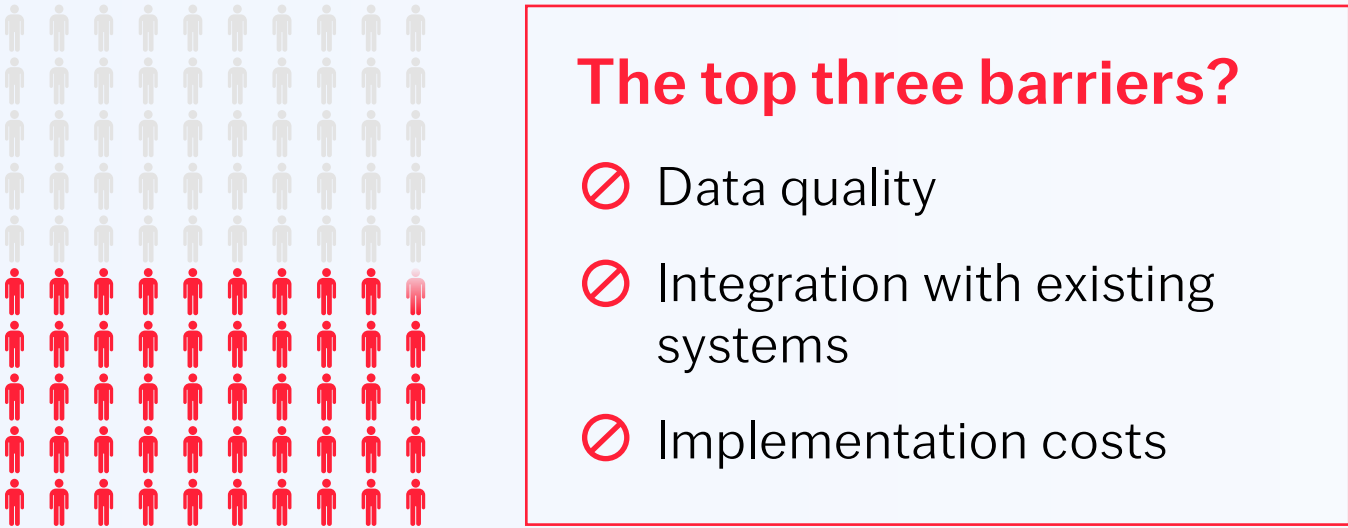


The problem: Responsibility is fragmented — and that creates a governance gap.

The cost of getting it wrong shows up in ROI

AI investment isn’t consistently translating into expected returns

Only **less than half** say their AI initiatives have exceeded expectations



The biggest AI problem may not be the model, but the data and trust behind it

Only **22%** completely trust AI to operate without unacceptable risks.

26% completely trust AI to produce accurate outputs, explain important decisions, or protect confidential information.

Governance can be part of the solution

The organizations governing AI effectively are seeing better results



Good governance doesn’t have to slow AI down. It can help it scale.

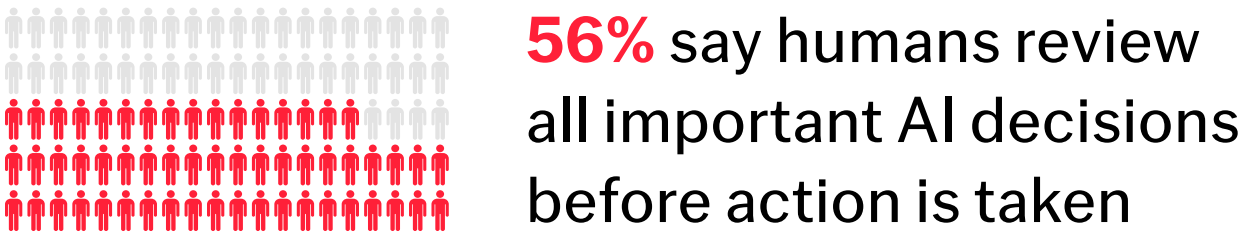
The framework is there. The fail-safe isn’t

Most organizations have governance policies. Far fewer are ready for an AI incident



Having rules for AI is not the same as being ready when AI fails.

Humans are still the final check



Why it matters:

As AI takes on more consequential decisions, human oversight remains a critical safeguard as organizations work to manage AI risk and accountability.