NEWS RELEASE

The Progressive Corporation

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## PROGRESSIVE REPORTS APRIL RESULTS

MAYFIELD VILLAGE, OHIO -- May 17, 2023 -- The Progressive Corporation (NYSE:PGR) today reported the following results for April 2023:

| (millions, except per share amounts and ratios; unaudited) | April |  |  |
| :---: | :---: | :---: | :---: |
|  | 2023 | 2022 | Change |
| Net premiums written | \$ 6,075.4 | \$ 4,820.7 | 26 \% |
| Net premiums earned | \$ 5,458.8 | \$ 4,614.1 | 18 \% |
| Net income (loss) | \$ 196.3 | \$ (198.3) | (199) \% |
| Per share available to common shareholders | \$ 0.33 | \$ (0.34) | (196) \% |
| Total pretax net realized gains (losses) on securities | \$ 18.4 | \$ (524.5) | (104) \% |
| Combined ratio | 97.9 | 95.5 | 2.4 pts. |
| Average equivalent common shares | 587.1 | 584.3 | $0 \%$ |


| (thousands; unaudited) | April |  |  |
| :---: | :---: | :---: | :---: |
|  | 2023 | 2022 | Change |
| Policies in Force |  |  |  |
| Personal Lines |  |  |  |
| Agency - auto | 8,337.1 | 7,702.3 | 8 \% |
| Direct - auto | 11,191.1 | 9,537.7 | 17 \% |
| Total personal auto | 19,528.2 | 17,240.0 | 13 \% |
| Total special lines | 5,715.9 | 5,392.0 | 6 \% |
| Total Personal Lines | 25,244.1 | 22,632.0 | 12 \% |
| Total Commercial Lines | 1,085.9 | 1,012.3 | 7 \% |
| Total Property business | 2,939.4 | 2,812.8 | 5 \% |
| Companywide Total | 29,269.4 | 26,457.1 | $11 \%$ |

Progressive offers personal and commercial insurance throughout the United States. Our Personal Lines business writes insurance for personal autos and special lines products. Our Commercial Lines business writes auto-related liability and physical damage insurance, business-related general liability and property insurance predominantly for small businesses, and workers' compensation insurance primarily for the transportation industry. Our Property business writes residential property insurance for homeowners, other property owners, and renters.
(millions)
(unaudited)

|  | Current Month | Comments on Monthly Results ${ }^{1}$ |
| :---: | :---: | :---: |
| Net premiums written | \$ 6,075.4 |  |
| Revenues: |  |  |
| Net premiums earned | \$ 5,458.8 |  |
| Investment income | 144.2 |  |
| Net realized gains (losses) on securities: |  |  |
| Net realized gains (losses) on security sales | (33.6) |  |
| Net holding period gains (losses) on securities | 52.7 |  |
| Net impairment losses recognized in earnings | (0.7) |  |
| Total net realized gains (losses) on securities | 18.4 |  |
| Fees and other revenues | 87.7 |  |
| Service revenues | 30.1 |  |
| Total revenues | 5,739.2 |  |
| Expenses: |  |  |
| Losses and loss adjustment expenses | 4,425.0 |  |
| Policy acquisition costs | 445.4 |  |
| Other underwriting expenses | 563.8 |  |
| Investment expenses | 2.2 |  |
| Service expenses | 32.4 |  |
| Interest expense | 21.1 |  |
| Total expenses | 5,489.9 |  |
| Income before income taxes | 249.3 |  |
| Provision for income taxes | 53.0 |  |
| Net income | 196.3 |  |
| Other comprehensive income (loss) |  |  |
| Changes in: |  |  |
| Total net unrealized gains (losses) on fixed-maturity securities | 161.5 |  |
| Net unrealized losses on forecasted transactions | 0.1 |  |
| Foreign currency translation adjustment | (0.1) |  |
| Other comprehensive income (loss) | 161.5 |  |
| Total comprehensive income (loss) | \$ 357.8 |  |

[^0](unaudited)

|  |  | Year | D |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2023 |  | 2022 | \% Change |
| Net premiums written | \$ | 22,185.1 | \$ | 18,001.7 | 23 |
| Revenues: |  |  |  |  |  |
| Net premiums earned | \$ | 18,991.9 | \$ | 16,417.0 | 16 |
| Investment income |  | 563.8 |  | 329.5 | 71 |
| Net realized gains (losses) on securities: |  |  |  |  |  |
| Net realized gains (losses) on security sales |  | (63.9) |  | (81.0) | (21) |
| Net holding period gains (losses) on securities |  | 157.1 |  | (885.9) | (118) |
| Net impairment losses recognized in earnings |  | (3.0) |  | (2.9) | 3 |
| Total net realized gains (losses) on securities |  | 90.2 |  | (969.8) | (109) |
| Fees and other revenues |  | 293.9 |  | 241.6 | 22 |
| Service revenues |  | 102.6 |  | 95.8 | 7 |
| Total revenues |  | 20,042.4 |  | 16,114.1 | 24 |
| Expenses: |  |  |  |  |  |
| Losses and loss adjustment expenses |  | 15,049.0 |  | 12,453.1 | 21 |
| Policy acquisition costs |  | 1,561.2 |  | 1,336.9 | 17 |
| Other underwriting expenses |  | 2,421.7 |  | 2,013.2 | 20 |
| Investment expenses |  | 7.7 |  | 8.1 | (5) |
| Service expenses |  | 114.7 |  | 88.5 | 30 |
| Interest expense |  | 84.4 |  | 75.3 | 12 |
| Total expenses |  | 19,238.7 |  | 15,975.1 | 20 |
| Income before income taxes |  | 803.7 |  | 139.0 | 478 |
| Provision for income taxes |  | 159.5 |  | 23.4 | NM |
| Net income |  | 644.2 |  | 115.6 | 457 |
| Other comprehensive income (loss) |  |  |  |  |  |
| Changes in: |  |  |  |  |  |
| Total net unrealized gains (losses) on fixed-maturity securities |  | 764.7 |  | $(1,986.8)$ | (138) |
| Net unrealized losses on forecasted transactions |  | 0.2 |  | 0.2 | 0 |
| Foreign currency translation adjustment |  | (0.1) |  | (0.1) | 0 |
| Other comprehensive income (loss) |  | 764.8 |  | $(1,986.7)$ | (138) |
| Total comprehensive income (loss) | \$ | 1,409.0 | \$ | $\underline{(1,871.1)}$ | (175) |

NM = Not Meaningful

## INVESTMENT RESULTS

April 2023
(millions - except per share amounts) (unaudited)

| The following table sets forth the computation of per share results: |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Current Month |  | Year-to-Date |  |  |  |
|  |  |  | 2023 |  | 2022 |  |
| Net income | \$ | 196.3 | \$ | 644.2 | \$ | 115.6 |
| Less: Preferred share dividends |  | 3.1 |  | 10.4 |  | 8.9 |
| Net income available to common shareholders | \$ | 193.2 | \$ | 633.8 | \$ | 106.7 |
| Per common share: |  |  |  |  |  |  |
| Basic | \$ | 0.33 | \$ | 1.08 | \$ | 0.18 |
| Diluted | \$ | 0.33 | \$ | 1.08 | \$ | 0.18 |
| Comprehensive income (loss) | \$ | 357.8 | \$ | 1,409.0 |  | $(1,871.1)$ |
| Less: Preferred share dividends |  | 3.1 |  | 10.4 |  | 8.9 |
| Comprehensive income (loss) attributable to common shareholders | \$ | 354.7 | \$ | 1,398.6 | \$ | (1,880.0) |
| Per common share: |  |  |  |  |  |  |
| Diluted | \$ | 0.60 | \$ | 2.38 | \$ | (3.22) |
| Average common shares outstanding - Basic |  | 585.0 |  | 584.9 |  | 584.3 |
| Net effect of dilutive stock-based compensation |  | 2.1 |  | 2.1 |  | 2.0 |
| Total average equivalent common shares - Diluted |  | 587.1 |  | 587.0 |  | 586.3 |

The following table sets forth the investment results for the period:

|  | Current <br> Month | Year-to-Date |  |
| :---: | :---: | :---: | :---: |
|  |  | 2023 | 2022 |
| Fully taxable equivalent (FTE) total return: |  |  |  |
| Fixed-income securities | 0.6\% | 2.6\% | (5.1)\% |
| Common stocks | 1.5\% | 8.9\% | (13.3)\% |
| Total portfolio | 0.6\% | 2.9\% | (5.8)\% |
| Pretax annualized investment income book yield | 3.0\% | 3.0\% | 2.0\% |

(\$ in millions)
(unaudited)

| Current Month |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Personal Lines Business |  |  |  |  |  | CommercialLinesBusiness |  | Property <br> Business |  | Companywide Total |  |
|  | Agency |  | Direct |  | Total |  |  |  |  |  |  |  |
| Net Premiums Written | \$ | 2,266.4 | \$ | 2,525.9 | \$ | 4,792.3 | \$ | 1,039.9 | \$ | 243.2 | \$ | 6,075.4 |
| \% Growth in NPW |  | 28\% |  | 29\% |  | 29\% |  | $17 \%{ }^{1}$ |  | 18\% |  | 26\% |
| Net Premiums Earned | \$ | 1,967.1 | \$ | 2,348.1 | \$ | 4,315.2 | \$ | 934.3 | \$ | 209.3 | \$ | 5,458.8 |
| \% Growth in NPE |  | 17\% |  | 25\% |  | 22\% |  | 7\% |  | 9\% |  | 18\% |
| GAAP Ratios |  |  |  |  |  |  |  |  |  |  |  |  |
| Loss/LAE ratio |  | 79.9 |  | 80.6 |  | 80.2 |  | 73.6 |  | 125.2 |  | 80.8 |
| Expense ratio |  | 17.9 |  | 14.4 |  | 16.0 |  | 19.5 |  | 28.8 |  | 17.1 |
| Combined ratio |  | 97.8 |  | 95.0 |  | 96.2 |  | 93.1 |  | 154.0 |  | 97.9 |
| Net catastrophe loss ratio ${ }^{2}$ |  |  |  |  |  | 5.8 |  | 0.5 |  | 66.7 |  | 7.2 |
| Actuarial Adjustments ${ }^{3}$ |  |  |  |  |  |  |  |  |  |  |  |  |
| Reserve Decrease/(Increase) |  |  |  |  |  |  |  |  |  |  |  |  |
| Prior accident years |  |  |  |  |  |  |  |  |  |  | \$ | 28.0 |
| Current accident year |  |  |  |  |  |  |  |  |  |  |  | (55.0) |
| Calendar year actuarial adjustment |  | \$(13.7) |  | \$(12.3) |  | \$(26.0) |  | \$8.1 |  | \$(9.1) | \$ | (27.0) |
| Prior Accident Years Development |  |  |  |  |  |  |  |  |  |  |  |  |
| Favorable/(Unfavorable) |  |  |  |  |  |  |  |  |  |  |  |  |
| Actuarial adjustment |  |  |  |  |  |  |  |  |  |  | \$ | 28.0 |
| All other development |  |  |  |  |  |  |  |  |  |  |  | (171.9) |
| Total development ${ }^{4}$ |  |  |  |  |  |  |  |  |  |  | \$ | (143.9) |
| Calendar year loss/LAE ratio |  |  |  |  |  |  |  |  |  |  |  | 80.8 |
| Accident year loss/LAE ratio |  |  |  |  |  |  |  |  |  |  |  | 78.2 |

${ }^{1}$ The increase is primarily attributable to our transportation network company (TNC) business, due to extending the term of certain policies, as well as a year-over-year increase in the monthly adjustment for projected mileage, which is the basis for computing premiums. Excluding the TNC business, total Commercial Lines net premiums written growth would have been about $6 \%$ for the month.
${ }^{2}$ Represents catastrophe losses incurred during the period, including the impact of reinsurance, as a percent of net premiums earned. During the month, we incurred catastrophe losses related to severe weather throughout the United States.
${ }^{3}$ Represents adjustments solely based on our normally scheduled actuarial reviews. For our Property business, the actuarial reserving methodology includes changes to catastrophe losses, while the reviews in our vehicle businesses do not include catastrophes.
${ }^{4}$ See the Monthly Commentary at the end of this release for a discussion of the April prior accident years development.
(\$ in millions)
(unaudited)

| Year-to-Date |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Personal Lines Business |  |  |  |  |  | Commercial Lines Business |  | Property <br> Business |  | Companywide Total |  |
|  | Agency |  | Direct |  | Total |  |  |  |  |  |  |  |
| Net Premiums Written | \$ | 7,680.8 | \$ | 9,224.7 | \$ | 16,905.5 | \$ | 4,406.8 | \$ | 872.6 | \$ | 22,185.1 |
| \% Growth in NPW |  | 22\% |  | 29\% |  | 26\% |  | 16\% |  | 17\% |  | 23\% |
| Net Premiums Earned | \$ | 6,827.3 | \$ | 8,065.5 | \$ | 14,892.8 | \$ | 3,290.4 | \$ | 808.0 | \$ | 18,991.9 |
| \% Growth in NPE |  | 14\% |  | 21\% |  | 18\% |  | 10\% |  | 8\% |  | 16\% |
| GAAP Ratios |  |  |  |  |  |  |  |  |  |  |  |  |
| Loss/LAE ratio |  | 78.6 |  | 80.0 |  | 79.3 |  | 75.6 |  | 88.3 |  | 79.1 |
| Expense ratio |  | 18.4 |  | 18.8 |  | 18.7 |  | 21.3 |  | 29.7 |  | 19.6 |
| Combined ratio |  | 97.0 |  | 98.8 |  | 98.0 |  | 96.9 |  | 118.0 |  | 98.7 |
| Net catastrophe loss ratio ${ }^{1}$ |  |  |  |  |  | 2.3 |  | 0.3 |  | 35.3 |  | 3.3 |
| Actuarial Adjustments ${ }^{2}$ |  |  |  |  |  |  |  |  |  |  |  |  |
| Reserve Decrease/(Increase) |  |  |  |  |  |  |  |  |  |  |  |  |
| Prior accident years |  |  |  |  |  |  |  |  |  |  | \$ | 28.3 |
| Current accident year |  |  |  |  |  |  |  |  |  |  |  | (195.8) |
| Calendar year actuarial adjustment |  | \$(43.4) |  | \$(58.6) |  | \$(102.0) |  | \$(2.1) |  | \$(63.4) | \$ | (167.5) |
| Prior Accident Years Development |  |  |  |  |  |  |  |  |  |  |  |  |
| Favorable/(Unfavorable) |  |  |  |  |  |  |  |  |  |  |  |  |
| Actuarial adjustment |  |  |  |  |  |  |  |  |  |  | \$ | 28.3 |
| All other development |  |  |  |  |  |  |  |  |  |  |  | (793.4) |
| Total development |  |  |  |  |  |  |  |  |  |  | \$ | (765.1) |
| Calendar year loss/LAE ratio |  |  |  |  |  |  |  |  |  |  |  | 79.1 |
| Accident year loss/LAE ratio |  |  |  |  |  |  |  |  |  |  |  | 75.1 |

[^1]
## BALANCE SHEET AND OTHER INFORMATION

(millions - except per share amounts)
(unaudited)

| CONDENSED GAAP BALANCE SHEET: |  |  |
| :---: | :---: | :---: |
| Investments, at fair value: |  |  |
| Available-for-sale securities: |  |  |
| Fixed maturities ${ }^{1}$ (amortized cost: \$54,132.6) | \$ | 51,510.5 |
| Short-term investments (amortized cost: \$2,144.4) |  | 2,144.4 |
| Total available-for-sale securities |  | 53,654.9 |
| Equity securities: |  |  |
| Nonredeemable preferred stocks (cost: \$1,197.7) |  | 1,084.6 |
| Common equities (cost: \$741.1) |  | 2,833.7 |
| Total equity securities |  | 3,918.3 |
| Total investments ${ }^{2}$ |  | 57,573.2 |
| Net premiums receivable |  | 12,711.5 |
| Reinsurance recoverables (including \$5,223.1 on unpaid loss and LAE reserves) |  | 5,586.4 |
| Deferred acquisition costs |  | 1,663.9 |
| Other assets |  | 4,082.8 |
| Total assets | \$ | 81,617.8 |
| Unearned premiums | \$ | 20,458.7 |
| Loss and loss adjustment expense reserves |  | 31,594.6 |
| Other liabilities ${ }^{2}$ |  | 5,941.3 |
| Debt |  | 6,389.6 |
| Total liabilities |  | 64,384.2 |
| Shareholders' equity |  | 17,233.6 |
| Total liabilities and shareholders' equity | \$ | 81,617.8 |
| Common shares outstanding |  | 585.3 |
| Common shares repurchased - April |  | 0 |
| Average cost per common share | \$ | 0 |
| Book value per common share | \$ | 28.60 |
| Trailing 12-month return on average common shareholders' equity |  |  |
| Net income |  | 7.8 \% |
| Comprehensive income |  | 7.2 \% |
| Net unrealized pretax gains (losses) on fixed-maturity securities | \$ | $(2,569.6)$ |
| Increase (decrease) from March 2023 | \$ | 204.5 |
| Increase (decrease) from December 2022 | \$ | 968.0 |
| Debt-to-total capital ratio |  | 27.0 \% |
| Fixed-income portfolio duration |  | 3.0 |
| Weighted average credit quality |  | AA |

[^2]
## Monthly Commentary

- In April, we experienced unfavorable prior accident years reserve development of 2.6 points. Our personal auto and commercial auto products experienced unfavorable development of about $85 \%$ and $20 \%$, respectively, of the aggregate reserve development for the month, while our Property business had favorable development of about $5 \%$ of the total. The majority of the unfavorable development in personal auto was due to development in Florida as more claims are being litigated and we are experiencing higher than anticipated severity, particularly in our personal injury protection and bodily injury coverages. To a lesser extent, we are seeing higher than anticipated increases in incurred losses on previously closed auto property damage claims. In our commercial auto products, including our transportation network company businesses, the unfavorable development for the month was mainly due to more claims being litigated in Florida, similar to our personal auto products. The favorable development in our Property business was primarily due to our actuarial reviews during the month.


## Events

We plan to release May results on Wednesday, June 14, 2023, before the market opens.

## About Progressive

Progressive Insurance ${ }^{\circledR}$ makes it easy to understand, buy and use car insurance, home insurance, and other protection needs. Progressive offers choices so consumers can reach us however it's most convenient for them - online at progressive.com, by phone at 1-800-PROGRESSIVE, via the Progressive mobile app, or in-person with a local agent.

Progressive provides insurance for personal and commercial autos and trucks, motorcycles, boats, recreational vehicles, and homes; it is one of the leading sellers of personal and commercial auto, motorcycle, and boat insurance in the country, and one of the top 15 homeowners insurance carriers.

Founded in 1937, Progressive continues its long history of offering shopping tools and services that save customers time and money, like Name Your Price ${ }^{\circledR}$, Snapshot ${ }^{\circledR}$, and HomeQuote Explorer ${ }^{\circledR}$.

The Common Shares of The Progressive Corporation, the Mayfield Village, Ohio-based holding company, trade publicly at NYSE: PGR.

## Regulation FD Disclosure Outlets

The Company disseminates information to the public about the Company, its products, services and other matters through various outlets in order to achieve broad, non-exclusionary distribution of information to the public. These outlets include the Company's website (progressive.com) and its investor relations website (investors.progressive.com). We encourage investors and others to review the information the Company makes public through these outlets, as such information distributed through these outlets may be considered to be material information.

Safe Harbor Statement Under the Private Securities Litigation Reform Act of 1995: Investors are cautioned that certain statements in this report not based upon historical fact are forward-looking statements as defined in the Private Securities Litigation Reform Act of 1995. These statements often use words such as "estimate," "expect," "intend," "plan," "believe," "goal," "target," "anticipate," "will," "could," "likely," "may," "should," and other words and terms of similar meaning, or are tied to future periods, in connection with a discussion of future operating or financial performance. Forward-looking statements are not guarantees of future performance, are based on current expectations and projections about future events, and are subject to certain risks, assumptions and uncertainties that could cause actual events and results to differ materially from those discussed herein. These risks and uncertainties include, without limitation, uncertainties related to:

- our ability to underwrite and price risks accurately and to charge adequate rates to policyholders;
- our ability to establish accurate loss reserves;
- the impact of severe weather, other catastrophe events and climate change;
- the effectiveness of our reinsurance programs and the continued availability of reinsurance and performance by reinsurers;
- the secure and uninterrupted operation of the systems, facilities and business functions and the operation of various thirdparty systems that are critical to our business;
- the impacts of a security breach or other attack involving our technology systems or the systems of one or more of our vendors;
- our ability to maintain a recognized and trusted brand and reputation;
- whether we innovate effectively and respond to our competitors' initiatives;
- whether we effectively manage complexity as we develop and deliver products and customer experiences;
- our ability to attract, develop and retain talent and maintain appropriate staffing levels;
- the impact of misconduct or fraudulent acts by employees, agents, and third parties to our business and/or exposure to regulatory assessments;
- the highly competitive nature of property-casualty insurance markets;
- whether we adjust claims accurately;
- compliance with complex and changing laws and regulations;
- litigation challenging our business practices, and those of our competitors and other companies;
- the success of our business strategy and efforts to acquire or develop new products or enter into new areas of business and navigate related risks;
- how intellectual property rights affect our competitiveness and our business operations;
- the performance of our fixed-income and equity investment portfolios;
- the impact on our investment returns and strategies from regulations and societal pressures relating to environmental, social, governance and other public policy matters;
- the elimination of the London Interbank Offered Rate;
- our continued ability to access our cash accounts and/or convert investments into cash on favorable terms;
- the impact if one or more parties with which we enter into significant contracts or transact business fail to perform;
- legal restrictions on our insurance subsidiaries' ability to pay dividends to The Progressive Corporation;
- limitations on our ability to pay dividends on our common shares under the terms of our outstanding preferred shares;
- our ability to obtain capital when necessary to support our business and potential growth;
- evaluations by credit rating and other rating agencies;
- the variable nature of our common share dividend policy;
- whether our investments in certain tax-advantaged projects generate the anticipated returns;
- the impact from not managing to short-term earnings expectations in light of our goal to maximize the long-term value of the enterprise;
- the impacts of epidemics, pandemics or other widespread health risks; and
- other matters described from time to time in our releases and publications, and in our periodic reports and other documents filed with the United States Securities and Exchange Commission, including, without limitation, the Risk Factors section of our Annual Report on Form 10-K for the year ending December 31, 2022.

Any forward-looking statements are made only as of the date presented. Except as required by applicable law, we undertake no obligation to update any forward-looking statements, whether as a result of new information, future events or developments or otherwise.

In addition, investors should be aware that accounting principles generally accepted in the United States prescribe when a company may reserve for particular risks, including litigation exposures. Accordingly, results for a given reporting period could be significantly affected if and when we establish reserves for one or more contingencies. Also, our regular reserve reviews may result in adjustments of varying magnitude as additional information regarding claims activity becomes known. Reported results, therefore, may be volatile in certain accounting periods.


[^0]:    ${ }^{1}$ See the monthly commentary at the end of this release for additional discussion. For a description of our financial reporting and accounting policies as it applies to information contained throughout this release, see Note 1 to our 2022 audited consolidated financial statements included in our 2022 Shareholders' Report, which can be found at www.progressive.com/annualreport.

[^1]:    ${ }^{1}$ Represents catastrophe losses incurred during the period, including the impact of reinsurance, as a percent of net premiums earned.
    ${ }^{2}$ Represents adjustments solely based on our normally scheduled actuarial reviews. For our Property business, the actuarial reserving methodology includes changes to catastrophe losses, while the reviews in our vehicle businesses do not include catastrophes.

[^2]:    ${ }^{1}$ As of April 30, 2023, we held certain hybrid securities and recognized a change in fair value of $\$ 52.5$ million as a realized loss during the period we held these securities.
    ${ }^{2}$ At April 30, 2023, we had $\$ 82.9$ million of net unsettled security transactions classified in "other liabilities."

