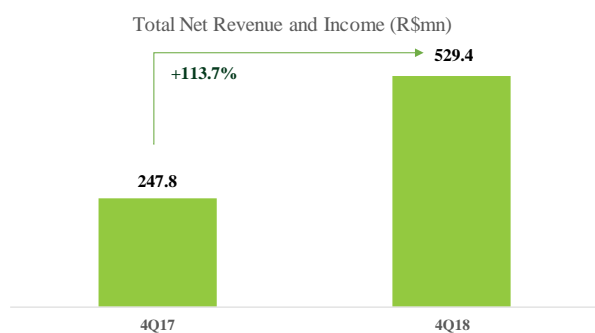
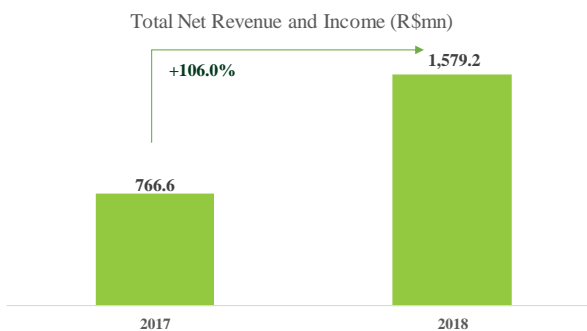


Graph 1: Total Net Revenue and Income (Quarter)

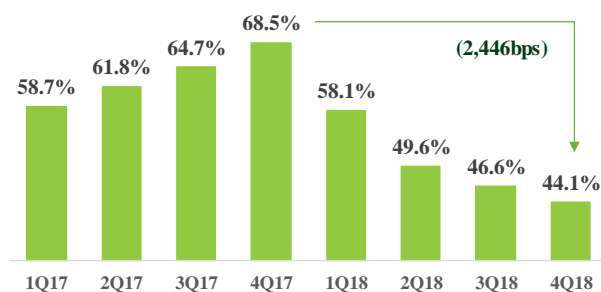


Graph 2: Total Net Revenue and Income (Year)



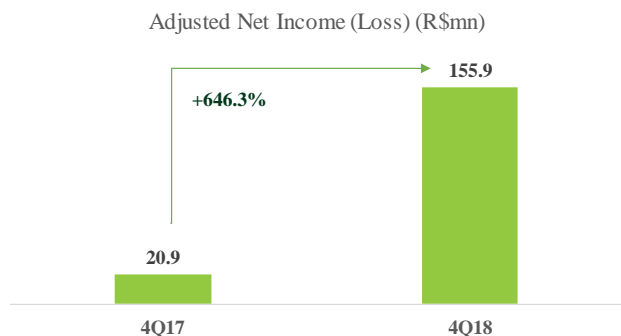
Graph 3: Operating Leverage*

Total Costs and Expenses as % of Total Revenue and Income

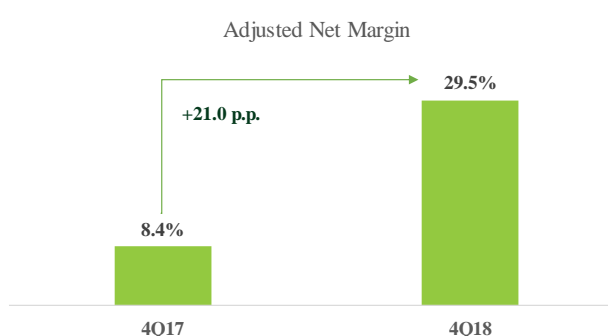


* Includes Cost of Services, Administrative Expenses and Selling Expenses.
Quarterly unaudited data.

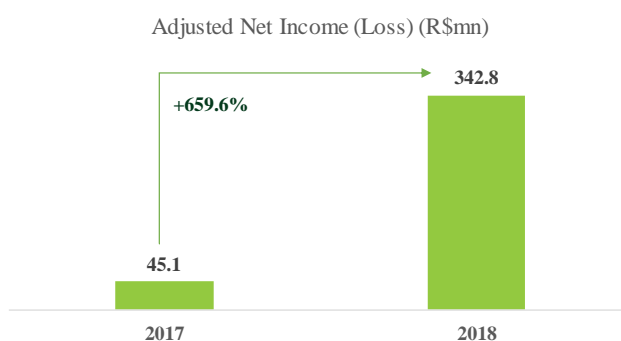
Graph 4: Adjusted Net Income (Quarter)



Graph 5: Adjusted Net Margin (Quarter)



Graph 6: Adjusted Net Income (Year)



Graph 7: Adjusted Net Margin (Year)

