

**TO CREATE A WORLD IN WHICH
LANGUAGE IS NO LONGER A BARRIER**



Delivering Extraordinary Health Outcomes for Your Members

We approach the ever-evolving regulatory landscape with that align with the needs of your member's experience. We support 5 of the top 10 health insurance companies to elevate their multilingual member experience while improving CMS Stars and HEDIS measures.

Health Outcomes Solutions for Payers

We tackle the ever-evolving healthcare landscape with evidence-based solutions and innovative technology that align with the needs of your members. Our customized solutions are designed to add value at every touchpoint in the member journey.

- Bi-lingual Care Coordination
- Bi-lingual Care Liaisons
- Direct Connect Interpretation
- Community Connect Interpretation
- NCOA Multicultural Health Care Consulting
- Language Access Program Consulting

Language Service Solutions to Enhance Your Member Experience

Our specialty language programs are supported by our core language services. This means we can assist with Annual Enrollment Period (AEP) and year-round with translation of materials such as ANOCs and/or EOBs and SOBs.

-  Over-the-Phone Interpreting (OPI)
-  PHI and HIPAA-compliant translation and localization
-  Video remote interpreting (VRI)
-  Custom dashboards, workflows and more
-  Telehealth integrations and support

Our Mission

To transform language barriers into opportunities by providing smart, seamless and secure language solutions that help businesses win in the global marketplace.