

2019 TOP PERFORMERS 2019 Mortgage Companies

TOP 10 SMALL MORTGAGE COMPANIES IN CUSTOMER SATISFACTION

SMALL DIVISION (LESS THAN 80 LOAN OFFICERS)	COMPANY NAME	RANK
	RWM HOME LOANS	1st

COMPANY NAME	RANK	STAR RATING	REVIEWS
RWM HOME LOANS	Top 10	4.96	911
CENTRAL BANK OF ST. LOUIS	Top 10	4.93	838
ESSEX MORTGAGE	Top 10	4.94	1011
FIRST FINANCIAL BANK	Top 10	4.94	1550
HOMETRUST MORTGAGE COMPANY	Top 10	4.95	1786
MORTGAGE FINANCIAL SERVICES	Top 10	4.92	2313
PREMIER NATIONWIDE LENDING	Top 10	4.94	2547
PRIORITY MORTGAGE	Top 10	4.96	404
SUMMIT MORTGAGE	Top 10	4.94	2136
THE MORTGAGE COMPANY	Top 10	4.94	455

*All winner data is from the 2019 calendar year
*All winner categories are in alphabetical order by company

**TOP 10 MEDIUM MORTGAGE COMPANIES
IN CUSTOMER SATISFACTION**

MEDIUM DIVISION (80-199 LOAN OFFICERS)	COMPANY NAME	RANK
 Mason-McDuffie Mortgage Corporation	MASON-MCDUFFIE MORTGAGE CORP.	1st

COMPANY NAME	RANK	STAR RATING	REVIEWS
MASON-MCDUFFIE MORTGAGE	Top 10	4.94	1719
AMERICAN BANCSHARES MORTGAGE	Top 10	4.94	622
ASSURANCE FINANCIAL	Top 10	4.92	4253
CASTLE & COOKE MORTGAGE	Top 10	4.92	3352
DRAPER AND KRAMER MORTGAGE	Top 10	4.92	6370
FIRST COMMUNITY MORTGAGE	Top 10	4.92	2221
INLANTA MORTGAGE, INC	Top 10	4.92	3476
MIMUTUAL MORTGAGE	Top 10	4.94	2128
PRESIDENTIAL BANK MORTGAGE	Top 10	4.94	3204
THRIVE MORTGAGE	Top 10	4.92	3558

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TOP 10 **LARGE MORTGAGE COMPANIES** IN CUSTOMER SATISFACTION


LARGE DIVISION (200-500 LOAN OFFICERS)	COMPANY NAME	RANK
	THE MORTGAGE FIRM	1st

COMPANY NAME	RANK	STAR RATING	REVIEWS
THE MORTGAGE FIRM	Top 10	4.924	6082
EMBRACE HOME LOANS	Top 10	4.908	7476
ENVOY MORTGAGE	Top 10	4.905	8298
FREEDOM MORTGAGE	Top 10	4.844	6787
NOVA HOME LOANS	Top 10	4.897	10565
PLANET HOME LENDING	Top 10	4.827	6145
PROSPERITY HOME MORTGAGE	Top 10	4.874	13219
SUMMIT FUNDING	Top 10	4.857	10669
TOWNEBANK MORTGAGE	Top 10	4.899	7355
USA MORTGAGE	Top 10	4.893	9305

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TOP 10 JUMBO MORTGAGE COMPANIES IN CUSTOMER SATISFACTION

JUMBO DIVISION (MORE THAN 500 LOAN OFFICERS)	COMPANY NAME	RANK
 PRMI Primary Residential Mortgage, Inc.	PRIMARY RESIDENTIAL MORTGAGE, INC.	1st

COMPANY NAME	RANK	STAR RATING	REVIEWS
PRIMARY RESIDENTIAL MORTGAGE, INC.	Top 10	4.90	14699
AMCAP MORTGAGE	Top 10	4.89	6372
AMERICAN FINANCIAL NETWORK	Top 10	4.83	9745
BAY EQUITY HOME LOANS	Top 10	4.91	10368
CARDINAL FINANCIAL	Top 10	4.77	7368
FAIRWAY INDEPENDENT MORTGAGE CORPORATION	Top 10	4.89	75059
FINANCE OF AMERICA MORTGAGE	Top 10	4.90	13874
NEW AMERICAN FUNDING	Top 10	4.86	34666
PARAMOUNT RESIDENTIAL MORTGAGE GROUP, INC. (PRMG)	Top 10	4.87	7833
STEARNS LENDING	Top 10	4.86	12909

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