




## TOP 10 SMALL MORTGAGE COMPANIES IN CUSTOMER SATISFACTION

SMALL DIVISION (LESS THAN 80 LOAN OFFICERS)	COMPANY NAME	RANK
 <b>RWM</b> HOME LOANS	<b>RWM HOME LOANS</b>	<b>1st</b>

COMPANY NAME	RANK	STAR RATING	REVIEWS
<b>RWM HOME LOANS</b>	<b>Top 10</b>	4.96	911
<b>CENTRAL BANK OF ST. LOUIS</b>	<b>Top 10</b>	4.93	838
<b>ESSEX MORTGAGE</b>	<b>Top 10</b>	4.94	1011
<b>FIRST FINANCIAL BANK</b>	<b>Top 10</b>	4.94	1550
<b>HOMETRUST MORTGAGE COMPANY</b>	<b>Top 10</b>	4.95	1786
<b>MORTGAGE FINANCIAL SERVICES</b>	<b>Top 10</b>	4.92	2313
<b>PREMIER NATIONWIDE LENDING</b>	<b>Top 10</b>	4.94	2547
<b>PRIORITY MORTGAGE</b>	<b>Top 10</b>	4.96	404
<b>SUMMIT MORTGAGE</b>	<b>Top 10</b>	4.94	2136
<b>THE MORTGAGE COMPANY</b>	<b>Top 10</b>	4.94	455

\*All winner data is from the 2019 calendar year  
 \*All winner categories are in alphabetical order by company

## TOP 10 MEDIUM MORTGAGE COMPANIES IN CUSTOMER SATISFACTION

MEDIUM DIVISION (80-199 LOAN OFFICERS)	COMPANY NAME	RANK
 <b>Mason-McDuffie</b> Mortgage Corporation	<b>MASON-MCDUFFIE</b> <b>MORTGAGE CORP.</b>	<b>1st</b>

COMPANY NAME	RANK	STAR RATING	REVIEWS
MASON-MCDUFFIE MORTGAGE	Top 10	4.94	1719
AMERICAN BANCSHARES MORTGAGE	Top 10	4.94	622
ASSURANCE FINANCIAL	Top 10	4.92	4253
CASTLE & COOKE MORTGAGE	Top 10	4.92	3352
DRAPER AND KRAMER MORTGAGE	Top 10	4.92	6370
FIRST COMMUNITY MORTGAGE	Top 10	4.92	2221
INLANTA MORTGAGE, INC	Top 10	4.92	3476
MIMUTUAL MORTGAGE	Top 10	4.94	2128
PRESIDENTIAL BANK MORTGAGE	Top 10	4.94	3204
THRIVE MORTGAGE	Top 10	4.92	3558

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## TOP 10 **LARGE MORTGAGE COMPANIES** IN CUSTOMER SATISFACTION


LARGE DIVISION (200-500 LOAN OFFICERS)	COMPANY NAME	RANK
	<b>THE MORTGAGE FIRM</b>	<b>1st</b>

COMPANY NAME	RANK	STAR RATING	REVIEWS
<b>THE MORTGAGE FIRM</b>	<b>Top 10</b>	4.924	6082
<b>EMBRACE HOME LOANS</b>	<b>Top 10</b>	4.908	7476
<b>ENVOY MORTGAGE</b>	<b>Top 10</b>	4.905	8298
<b>FREEDOM MORTGAGE</b>	<b>Top 10</b>	4.844	6787
<b>NOVA HOME LOANS</b>	<b>Top 10</b>	4.897	10565
<b>PLANET HOME LENDING</b>	<b>Top 10</b>	4.827	6145
<b>PROSPERITY HOME MORTGAGE</b>	<b>Top 10</b>	4.874	13219
<b>SUMMIT FUNDING</b>	<b>Top 10</b>	4.857	10669
<b>TOWNEBANK MORTGAGE</b>	<b>Top 10</b>	4.899	7355
<b>USA MORTGAGE</b>	<b>Top 10</b>	4.893	9305

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## TOP 10 JUMBO MORTGAGE COMPANIES IN CUSTOMER SATISFACTION

JUMBO DIVISION (MORE THAN 500 LOAN OFFICERS)	COMPANY NAME	RANK
 <b>PRMI</b>   Primary Residential Mortgage, Inc.	<b>PRIMARY RESIDENTIAL MORTGAGE, INC.</b>	<b>1st</b>

COMPANY NAME	RANK	STAR RATING	REVIEWS
<b>PRIMARY RESIDENTIAL MORTGAGE, INC.</b>	<b>Top 10</b>	4.90	14699
<b>AMCAP MORTGAGE</b>	<b>Top 10</b>	4.89	6372
<b>AMERICAN FINANCIAL NETWORK</b>	<b>Top 10</b>	4.83	9745
<b>BAY EQUITY HOME LOANS</b>	<b>Top 10</b>	4.91	10368
<b>CARDINAL FINANCIAL</b>	<b>Top 10</b>	4.77	7368
<b>FAIRWAY INDEPENDENT MORTGAGE CORPORATION</b>	<b>Top 10</b>	4.89	75059
<b>FINANCE OF AMERICA MORTGAGE</b>	<b>Top 10</b>	4.90	13874
<b>NEW AMERICAN FUNDING</b>	<b>Top 10</b>	4.86	34666
<b>PARAMOUNT RESIDENTIAL MORTGAGE GROUP, INC. (PRMG)</b>	<b>Top 10</b>	4.87	7833
<b>STEARNS LENDING</b>	<b>Top 10</b>	4.86	12909

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