



2nd year of the Delta - Aeromexico Joint Cooperation Agreement



We have improved our on time performance

11.3%

thanks to the synergies leveraged by the

JCA Operations Center in Mexico



19% improvement in baggage



handling year-over-year

More than

1,100

transborder flights per week



We operate within the same terminal at

12 airports

10 of which are ranked among the largest hubs in the world:

14.4 million PAX



carried from May 2017 to April 2019



United States:

Atlanta, Detroit, Los Angeles, Minneapolis, New York, Seattle and Salt Lake City

Mexico:

Guadalajara, Mexico City, and Monterrey



doubling the number of passengers carried in the transborder market in year 2



Both airlines have sponsored and supported a variety of events promoting diversity, inclusion, sports, and artistic and cultural activities through corporate social responsibility actions. Some of the most relevant sponsorships include:



The Mexican National Soccer Team Sponsorship



Mexican Red Cross Race 2017 Edition



Latin Grammy Acoustic Sessions



Teletón



The Frida Kahlo exhibition at the Brooklyn Museum in New York



Cleantech Challenge

Seamless Travel Experience



Branded Fares



In-Flight Meals

*On selected routes only

Sale of ancillaries and complementary services on both airlines (seat selections, luggage)*



Free Messaging



* Thanks to the SkyTeam Digital Spine platform, which both airlines can access from their individual reservation systems



In-Flight Wi-Fi

Loyalty Programs:

Elite & Elite Plus members can enjoy upgrades and pre-select their seats free of charge, as well as reciprocal redemption in both airlines



DELTA SKYMILES



CLUB PREMIER

Sales:

Joint sales teams

allow us to provide personalized services to our corporate clients



Cargo:

800+ tons

transported between both airlines



in 2018