

# ScreenMeet LIVE



ScreenMeet LIVE 2.0 improves the customer and agent experience in the contact center with better voice, video, and screen share. All within a single interface, there is NO download required for desktop or mobile.

It is designed for sales, service, and support agents to have complete online collaboration capabilities.

ScreenMeet's prebuilt integrations with Salesforce,

ServiceNow, Microsoft Dynamics, and others means it is simple to install, deploy, and manage.

Our Zero Trust Security Architecture means authentication and data storage is handled by the 3rd party platform.

ScreenMeet delivers 35% increase in First Contact Resolution for the world's largest tech companies.

## Features

- Swarming for 20 Agents
- HD Screen Share
- Full Screen Mode
- File Transfer
- Recordings
- Background
- Annotation

## Data Security

- Certified ISV for Salesforce, ServiceNow, Microsoft, and Talkdesk
- Multi-vendor SSO/SAML
- BYO AWS S3 and Azure Blob recordings

## SDK

- Web Platform SDK
- Mobile App SDK

## Integrated Workflows

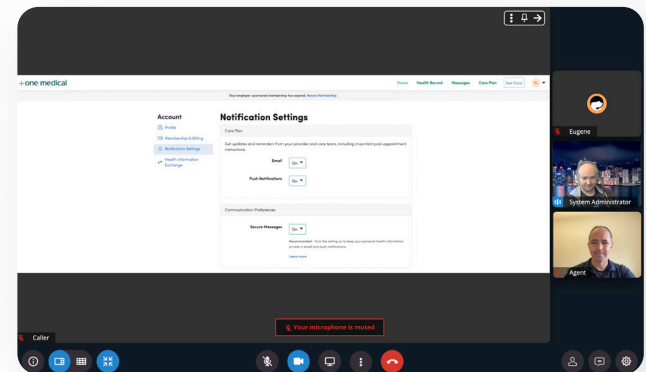
Launch and capture interactions directly with within your CRM/ITSM platform. Reduce friction, increase agent productivity, and ensure the integrity of your customer data.

## Cloud Native

Cloud-based and deployed in a global network of enterprise-grade data centers, ScreenMeet is designed to meet local and global scalability, performance, and security requirements.

## NEW UI

- ✓ Easy to use
- ✓ Available in 10+ languages



## Why ScreenMeet

ScreenMeet delivers better real-time online experiences, with easy, secure, and reliable voice and video calls, chat, cobrowsing, and remote support. ScreenMeet customers around the world use it to drive best-in-class customer, employee, remote work, and remote support experiences. ScreenMeet delivers these customer, employee, and remote support experiences for hundreds of customers worldwide.

If you're ready to collaborate in-platform, the way your customers want to work, contact us for a [customized demo](#).