AlbireoAssist™

Personalized Support Services
HELPING NAVIGATE THE WAY

www.albireoassist.com 855-ALBIREO | (855) 252-4736 8am-6pm ET

Albireo's Commitment to Patients and Families

Albireo Assist is a U.S. patient support program that is designed to help patients and families during treatment with Bylvay™ (odevixibat). When patients enroll in the Albireo Assist program, they will be assigned a dedicated Albireo Care Coordinator in their region who will be their primary contact with Albireo Assist. They will be with the family throughout their journey with Bylvay. There is no cost to enroll in Albireo Assist, and it's a voluntary program. We're just here to help navigate the way.

Personalized Support Services

Financial & Insurance Assistance

- Helping patients understand their health insurance coverage
- Financial assistance programs for eligible patients
- Assistance with prior authorization and other processes/forms

Dedicated, Live Support

- Access to a Care Coordinator who is just a phone call away
- Personalized support from an experienced professional who knows the patient's case and wants to help

Care Logistics

- Connecting patients with the right specialty pharmacy based on their benefits
- Helping ensure patients get their refills on time

Educational Materials and Programs

- Resources to help families in their life better understand their condition and treatment
- Information about patient support groups, community resources and patient meetings

Financial & Insurance Assistance

To ensure eligible patients have access to Bylvay, patients and their families will have access to financial and insurance assistance programs through Albireo Assist.

Albireo Care Coordinators can help make the insurance process easier for families by evaluating their health insurance coverage and helping with insurance verification, including benefits, deductibles, and copay or coinsurance. They can also provide prior authorization assistance, including plan-specific requirements and information about the process. Based on insurance and other eligibility factors, the following programs are available:

Patient Assistance Program: Albireo offers a free drug program for qualifying patients. This program is available to eligible patients who qualify based on income and other financial factors.

Copay assistance program: With Albireo's copay assistance program, qualifying commercial patients will pay as little as $0 in copay costs. There will be a $20,000 annual max, and if any patient exceeds that benefit, they will be evaluated for the Patient Assistance Program or the bridge program.

Bridge program: Albireo will help families receive up to 60 days of treatment through this program, bridging the gap for families who may be experiencing a temporary barrier to access.

Good faith replacement policy: Albireo will offer up to a 15-day supply of medication to qualifying patients if their medication is damaged or lost.

Full program and eligibility details at www.albireoassist.com or email us at help@albireoassist.com
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How to Enroll

Enrolling is as easy as reaching out to Albireo Assist and completing the 1-page enrollment form and patient consent form, and then returning them by fax.

There are two ways that care providers can help patients enroll in Albireo Assist:

Fill Out Online and Fax
Complete the forms online at albireoassist.com, print, sign and fax to (866) 853-0479

Enroll on Paper and Fax
Print the forms, available at albireoassist.com, fill out and fax to (866) 853-0479

We'll Take It from There

- Albireo Assist Care Coordinators will reach out to new patients within just a few days of enrollment
- We'll start benefits investigation and assist with prior authorization
- We'll work tirelessly to ensure patients receive their initial shipment as quickly as possible

The confidentiality of patient information is of utmost importance. Therefore, Albireo and its agents comply with all applicable federal, state, and local law regarding patient privacy and confidentiality. For more information about Albireo's privacy practices, please visit www.albireoassist.com/privacy-policy.pdf.

Families with questions should contact Albireo Assist™ at albireoassist.com | 855-ALBIREO (855) 252-4736) | help@albireoassist.com   8am-6pm ET.
For patients outside the U.S., please contact us at medinfo@albireopharma.com to learn more.
We're here to help.