jumpcloud™

SME IT Trends Report Q4 2022
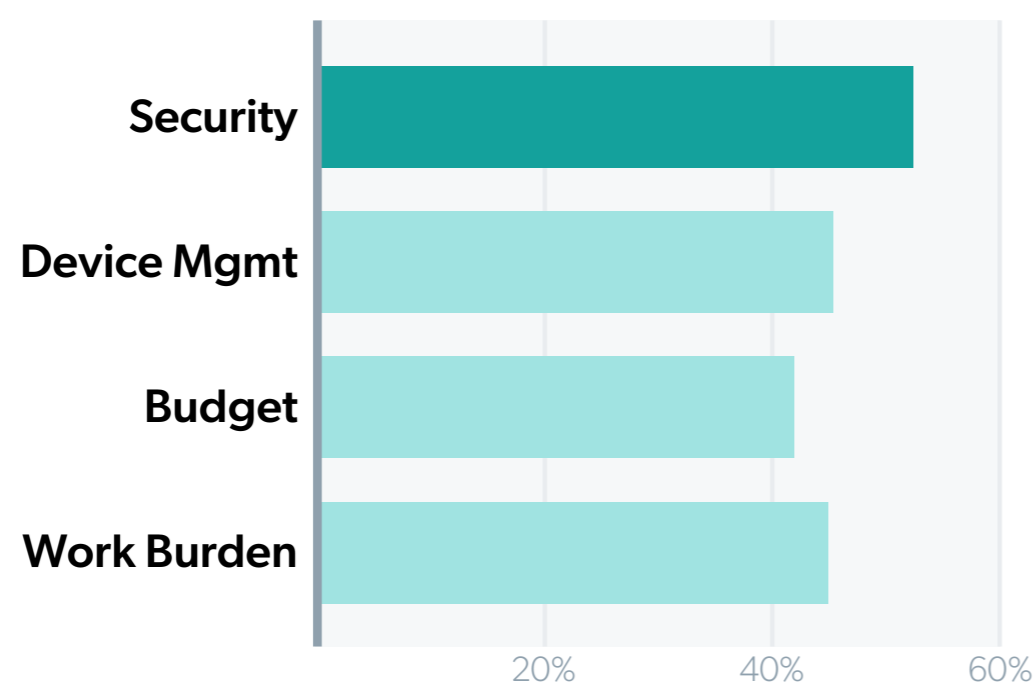## Survey of US Small to Mid-Sized IT Professionals

Security, Tool Sprawl, and Macroeconomic Issues Weigh Heavily on SME IT Pros

Security Remains the #1 SME IT Concern
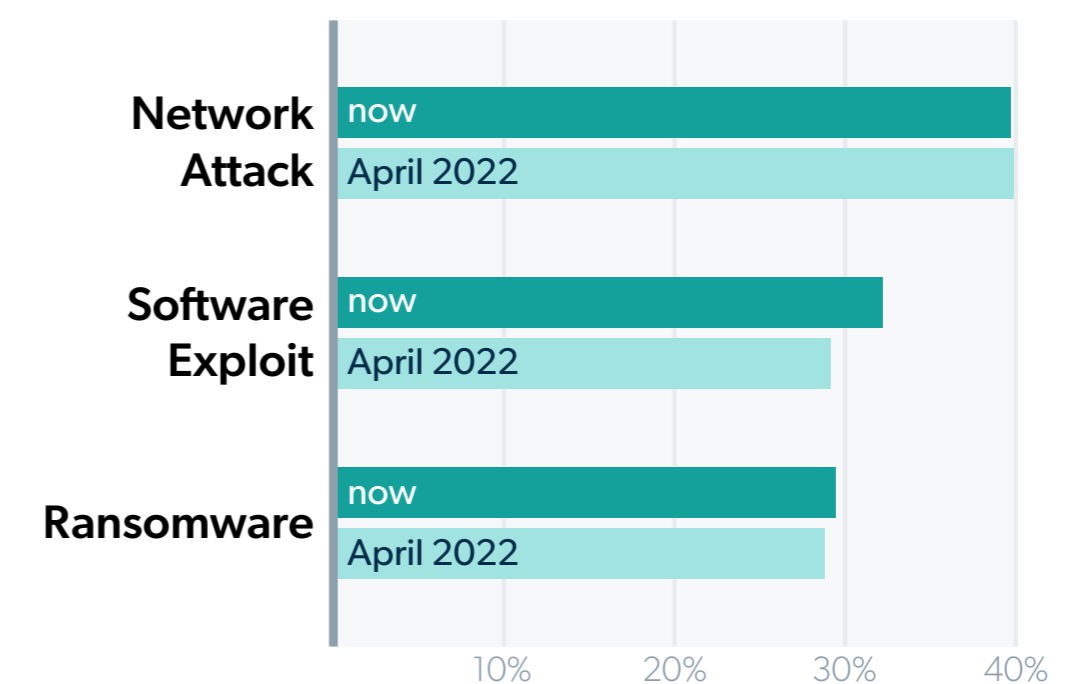Security takes #1 spot second time in a row

BIGGEST CHALLENGE

52% say security is their biggest challenge over device management (46%), budget (42%), and increased work burden (45%)

Security
Device Mgmt
Budget
Work Burden

20%   40%   60%

TOP SECURITY CONCERNS

The top three security concerns are a network attack (40%), software vulnerability exploit (32%), and ransomware (29%)

Network Attack — now / April 2022
Software Exploit — now / April 2022
Ransomware — now / April 2022

10%   20%   30%   40%

The IT Landscape
Tool sprawl continues to be an issue

10% Nearly one in 10 IT admins report needing nine or more tools to manage the employee lifecycle. It's similarly complicated for employees, with 16% of admins estimating employees use 10 or more passwords to do their jobs, and only 23% of admins estimating employees need only one or two passwords.

74% Tool sprawl doesn't just impact end users, IT admins are juggling a number of solutions and tools despite an interest in consolidating. When asked if they would prefer to use a single solution to do their job, 74% agree, virtually the same percentage as those who expressed the preference in April 2022 (75%).

40% IT individualism and perceived effort of consolidating are the biggest roadblocks to consolidation. What prevents them from consolidating IT products? IT admins' top reasons are that there is no single product that will meet all needs (40%), their existing infrastructure meets existing needs (37%), a preference to not be dependent on a single solution (34%), and that rip and replace isn't feasible (32%).

Recession Fears Mounting

78% report seeing evidence of a recession in their business

34% say their organization is severely impacted by the evidence they're seeing of a recession

Labor Shortages Add Pressure

34% of IT admins report that labor shortages are making a significant business impact or are a serious business limiter

Download the full survey findings from JumpCloud's twice annual SME IT Trends survey **here**.